SAVITRIBAI PHULE PUNE UNIVERSITY

REVISED SYLLABUS OF BSc – Hospitality Studies - Third Year

Incorporating
Choice Based Credit System and Grading
System
(To be implemented from A.Y. 2021-22)

Subject : Advanced Food Production - I

Subject Code : HS 501 Subject Credits : 04 Semester : Fifth Hours Per week : 04

Course outcomes:

C1 To Understand European, North & South American cuisine food.

- C2 Identify cuts of meat, poultry and game with its appropriate uses.
- C3 Sketch & illustrate kitchen layout of various areas.
- C4 To know various types of Flour Pastries, Icings, Chocolates & food additives.
- C5 To learn modern plating styles for food presentation

								Hours
Chapter 1		Europe	European & American Cuisine				14	
	1.1		Introdu	iction to	influence	s of cultu	ires on regions	
	1.2		Special	features	with resp	ect to ing	gredients, methods,	
			present	ation styl	es in the	following	g countries –	
	1.2.1		_				ermany, Spain, Portugal, ria, Hungary etc	
	1.2.2						JSA, Mexico, Caribbean,	
					countries			
	1.3		Nouvel	le Cuisin	e – Saliei	nt feature	es, Service style	
	1.4		Differe	nce betwo	een Nouv	elle & H	laute cuisine	
Chapte	Chapter 2		MEAT	COOKI	ERY			10
		2.1	Underst quality	_	meats –	Compos	sition, structure & basic	
		2.2	Aging,	Factors a	ffecting	endernes	SS	
		2.3	Approp	riate coo	king met	hods.		
		2.4	Lamb /	Beef / V	eal / Por	k		
			•	Selection	Criteria			
			•	Principle	s of Stora	age & tha	awing	
			•	Cuts (use	es & suita	ble cook	ing methods)	
			•	Offals				

	2.5		Poultry & Game	
	2.3		• Description of – Duck, goose, turkey, guinea fowl,	
			quail and rabbit.	
			• Chicken - Selection Criteria for Chicken, Principles	
			of Storage & thawing, Cuts with uses & suitable	
,	2.6		cooking methods.	
	2.0			
			Principles of storage and thawing	
Chapter	3		FLOUR PASTRIES	08
3	3.1		Introduction & Classification with examples	
3	3.2		Methods of Preparation, (Short Crust, Choux, Hot Water	
			Crust, Flaky, Puff, Danish)	
3	3.3		Recipes	
	3.4		Do's and Don'ts while preparing Pastry	
	3.5		Pastry faults & precautions	
			·	
Chapter	4		ICING, FROSTING & FILLINGS	06
4	4.1		Definition & Uses	
4	4.2		Classification	
4	4.3		Ingredients used	
4	4.4		Assembling and Icing cakes	
4	4.5		Production and application of icings	
	4.6		Fillings - Ingredients used & preparation	
Chapter	5		Chocolate making	04
		5.1	Manufacturing & processing of chocolate	
		5.2	Types of chocolate	
		5.3	Preparations & care in chocolate work	
		5.4	Fillings & toppings – preparation, method, care in	
			preparation,	
			presentation, and storage.	
Chapter	6		KITCHEN LAYOUT & DESIGN	08
	6.1		Information required prior to designing of kitchens.	
	6.2		Areas of the kitchen with recommended dimensions	
	6.3		Factors that influence kitchen design.	
	6.4		Placement of equipment.	
	6.5		Flow of work.	
	6.6		Kitchen layouts – Types, Examples (Multi cuisine,	
			Specialty, Coffee shop, Bakery & Patisserie)	
	_			
Chapter	7	1	Garbage Disposal Methods	04
		7.1	Introduction	
		7.2	Ways of accumulation	
		7.3	Segregation	

	7.4	Disposal Methods	
Chapter 8		FOOD ADDITIVES	06
8.1		Preservatives – Meaning, Class I and Class II Preservatives	
		their names & examples	
8.2		Colouring agents - Meaning, natural & synthetic, their	
		names & common usage	
8.3		Flavouring agents & Essences - Meaning, Natural &	
		synthetic – example and usage	
8.4		Sweetening agents - Meaning, Natural & synthetic -	
		example and usage	
8.5		Humectants – Meaning, examples, usage	
8.6		Bleaching agents – Meaning, examples, usage	
8.7		Thickeners – Meaning, types, example & usage	
8.8		Anticaking agents- Meaning, Examples and usage	
8.9		Sequestrant- Meaning and usage	
8.10		Nutrient supplements – Meaning, usage and examples.	
Total			60

Note: Glossary: Students should be familiar with the glossary of terms pertaining to above mentioned topics.

Assignment:

Minimum of *03 assignments* to be submitted by students by the end of the semester.

- Planning International Menus Country wise with brief explanation of dish
- Planning & Designing of various commercial kitchens (Multi cuisine, Specialty, Coffee shop, Bakery & Patisserie)
- Cuts of Pork / Beef / Veal their weight, uses and methods of cooking
- Modern plating techniques/Service style for Appetizers, Soups, Entree, Dessert etc.
- Chart classification of Pastries with 5 examples of each.
- Step by step Chocolate manufacturing process Chart Presentation

Reference:

- Larder Chef Heinemann
- Cold Kitchen: A Guide to Garde Manger Sharma, D.D.
- Professional Garde Manger: A Guide to the art of Buffet Larousse, David Paul
- Chocolate Saettre, Sverre
- Industrial Chocolate Manufacture and Use Beckett, S.T.
- Complete Book Of Desserts Aurora Publishing
- On Cooking: A Textbook of Culinary Fundamentals Sarah R. Labensky , Priscilla A. Martel
- The Professional Chef (The Culinary Institute of America) Published by Wiley & Sons Inc.
- Kitchen Organization and Administration Charles S. Pitcher
- Practical Computing a Guide for Hotel and Catering students Jill Smith Publisher Heinemann Professional Publishing Ltd.
- Food and Beverage Management Bernard Davis, Andrew Lockwood and Sally Stone.

Subject : ADVANCED FOOD & BEVERAGE SERVICE - I

Subject Code : HS 502

Subject Credits : 4 : V Semester

Rationale: The students will gain a comprehensive knowledge and develop technical skills in aspects of Specialized Food and Beverage services.

			Hour
Chapt	er 1	Room Service/ In Room Dining Service	8
	1.1	Introduction, Types (Decentralized, Centralized and Mobile Pantry)	
	1.2	Cycle of Service, scheduling and staffing	
	1.3	Forms and Formats	
	1.4	Order Taking, Suggestive Selling	
	1.5	Time management- lead time from order taking to clearance	
Chapte	er 2	Banquets	8
2	2.1	Organization structure, Duties & Responsibilities of banqueting staff.	
	2.2	Administrative Procedures, Formats Maintained Banquet Function Prospectus	
,	2.3	Types of Function (Formal and Informal and meetings)	
,	2.4	Seating Arrangements	
	2.5	Off Premise/ Outdoor catering,	
	2.6	Buffets and Types.	
Chapt	er 3	Gueridon Service	8
	3.1	Origin and definition	
	3.2	Types of Trolleys and layout	
	3.3	Special equipments	
	3.4	Service Procedures of important classical dishes of each course.	
Chapt		Introduction to Food & Beverage Cost Control sand budgets	10
	4.1	The Control Cycle	
	4.2	Elements of Cost, Pricing Considerations.	
	4.3	Budget Definition & Objectives.	
•	4.4	Kinds of Budgets (Sales Budget, Labour Cost Budget, Overhead Cost Budget)	
		Chapter 5 New Concepts	10
	5.1	Emerging Trends in F&B industry.	

	Total	60
5.5	Vegan cuisine - Introduction	
	animal friendly farming methods on organic farms)	
	(Organic food is food that is produced using environmentally and	
5.4	Organic Foods & wines - Introduction	
	occur naturally)	
	whose genetic material (DNA) has been modified in a way that does not	
	(Genetically modified (GM) foods are foods derived from organisms	
5.3	Genetically Modified Foods - Introduction	
	development of food preparation.)	
	(The application of scientific principles to the understanding and	
5.2	\mathcal{E}	

Note: Students should be familiar with the glossary of terms pertaining to above mentioned topics.

ASSIGNMENTS:

- 1. Assignments on new trends in Restaurant Business
- 2. Innovative Room service breakfast cards to be made

REFERENCE BOOKS:

- 1. Food & Beverage Service Dennis Lillicrap and John Cousins
- 2. Food & Beverage Service R. Sinagaravelavan
- 3. Food & Beverage Service Training Manual Sudhir Andrews, Tata McGraw Hill
- 4. Modern Restaurant Service John Fuller
- 5. The Restaurant (from Concept to Operation) Lipinski
- 6. Bar and Beverage Book-Chris Katsigris, Chris Thomas
- 7. Textbook of Food & Beverage Service Anita Sharma, S. N. Bagchi
- 8. Textbook of Food & Beverage Service Bobby George

Subject : ADVANCED ACCOMODATION OPERATIONS - I

Subject Code : HS 503 Subject Credits : 04

Semester : V

Course Outcome:

1 To establish the importance of Rooms Division within the hospitality Industry.

- 2 To prepare the students to acquire skills and knowledge necessary to successfully identify the required standards and Control Systems in accommodation area
- 3 To teach students managerial decision-making aspects of this department.

SECTION I

Chapte	er – 1	Interior Decoration	Hours
	1.1	Importance & Definition	06
	1.2	Principles of Design	
	1.3	Elements of Design – Line/ Form/ Color / Texture	
Chapte	er – 2	Refurbishing & Redecoration	06
	2.1	Definition	
	2.2	Factors to be kept in mind while Refurbishing & Redecoration	
	2.3	Redecoration- Prior & Post Redecoration Procedures	
	2.4	Snagging list and its Importance	
Chapte	er-3	Gardening & Horticultural aspects in Housekeeping	06
3.1		Types of Garden	
3.2		Care and Maintenance of Indoor and Outdoor Plants.	
Chapter 4		Budget & Budgetary Control	06
	4.1	Definition, Concept & importance	
	4.2	Types of Budgets – operating & capital	
	4.3	Housekeeping Room Cost	
Chapte	er 5	Purchasing System	06

5.1	Identification & selection of supplier	
5.2	Purchase procedure – Purchase order, receiving, storage & issuing	
5.3	Concept of ROL, bin card & other records maintain for purchasing	
Chapter – 1	Night Audit	08
1.1	Concept of Night Audit and Role of Night Auditor	
1.2	Night Auditors Report	
1.3	Auditing Process (in brief)	
Chapter –2	Sales Techniques	10
2.1	Various Sales Tools (Brochure, posters, e-display, tent cards, websites)	
2.2	Role of Front Office Personnel in maximizing occupancy	
2.3	Overbooking, Repeat guests, Return Reservations	
2.4	Offering Alternatives and Suggestive Selling	
2.5	Business related Marketing Techniques	

Chapter	-3	Establishing Room Rates	
3	3.1	Room Tariff Fixation	06
3	3.2	Cost- based pricing (Rule of thumb approach, Overview of Hubbart formula)	
	3.3	Market based pricing. (As per competition, Rate cutting, Guest Requirements, Market Tolerance)	
Chapter -	_ 4	Forecasting Room Availability	06
	4.1	Useful forecasting Data	
4	4.2	Room Availability Forecast	
	4.3	Forecast forms [sample]	
		Total	60

Note: Glossary of Terms

Students should be familiar with the glossary of terms pertaining to above mentioned topics.

Assignments:

A minimum of *3 assignments* based on the following topics to be given to individual student and the marks to be considered in internal marks.

- Power point Presentation on:
 - The implication of various kinds of lines, shapes, forms present in interiors.
 - Various types of Garden
- Collection and Comparison of tariff for various categories of hotels.
- Collection of Brochure for
 - A heritage Hotel
 - Business Hotel and
 - Resort
- Collect five different examples of Hotel Advertisements

Reference Books -

- Professionals Housekeeper Georgina Tucker Schneider, Mary Scoviak
- Hotel Housekeeping Sudhir Andrews Publisher: Tata Mc Graw Hill
- Hotel Housekeeping Operations and management G Raghubalan, Oxford University Press
- Hotel front Office Training Manual. -Sudhir Andrews
- Principles of Hotel Front Office Operations -sue Baker, P. Bradley, J. Huyton
- Front Office Procedures and Management Peter Abbott
- Front Office Operations and Management Jatashankar R. Tiwari

Subject : Advanced Food Production I (P)

Subject Code : HS 504

Subject Credits : 02 Semester : Fifth Hours per week : 04

Practical:

- Minimum 12 Individual Practical to be conducted during the semester
- International menu based on European, North & South American cuisine comprising of Starter/Soup, Main course with two accompaniments, salad and Dessert. 8 Practical
- Flour pastry & Icing based Bakery products 2 Practicals
- Chocolate making & garnishes 1 practical
- Basket menu 1 practical

All students to be assessed for the individual practical on a continuous basis and the marks to be considered in internal marks.

Practical Examination: (Internal & External)

- Practical Examination to be conducted on European OR North & South American Menu comprising of Starter/Salad, Soup, Main course with accompaniments and Dessert.
- The internal exams to be assessed by the internal examiner and external exams by the external examiner.

Subject : ADVANCED FOOD & BEVERAGE SERVICE – I (P)

Subject Code : HS 505

Subject Credits : 2 Semester : V

Practical:

- 1. Filling of Banquet function prospectus, Menu Planning & Service (International Menus French, Chinese, Mexican & Italian) 1 practical
- 2. Formal banquets (Seating arrangements and service procedures) 1 practical
- 3. Banquet seating styles, formal banquet service 1practicals
- 4. Setting up of Banquet bar with glasses & equipment 1 practical
- 5. Mise-en-place for serving a dish from Gueridon Trolley & Service of dishes –
 (Any 5dishes) 5 Practicals
 (Shrimp cocktail Cassar Salad Carving Poast Chicken Steak Diana Beef stroggn

(Shrimp cocktail, Caesar Salad, Carving Roast Chicken, Steak Diane, Beef stroganoff, Banana Flambé, Crepe suzette, Specialty Coffee.)

6. Setting up of various buffets and service procedures - 1practical

Subject : ADVANCED ACCOMODATION OPERATIONS I (P)

Subject Code : HS 506

Subject Credits : 2 Semester : V Hours per week : 04

Practicals: Minimum of 12 practicals to be conducted during the semester Section I:

- Formats of snag list
- Formats of purchase records such as purchase orders, bin cards, requisition slips, etc
- Preparing operational budget for Housekeeping department
- Derive cost per room from housekeeping perspective
- Daily and Monthly consumption sheet

• Plan a landscaped area for a 5 star hotel

Section II:

- Upselling through e- concierge (emails)
- Upselling ,suggestive selling , concierge Role Play
- Formats of Night Audit Process.
- Overbooking
- Preparing forecast sheets of a week and a month
- Preparation of Brochure for
 - Heritage Hotel
 - Business Hotel
 - Resort

Subject : Communication Skills II

Subject Code : HS 508

Subject Credits : 02

Semester : III

Course Outcome:

- C1 Introduction to the concept of personality and develop personality
- C2 Understand the nuances of power point presentation
- C3 Managing self and optimizing potential
- C4 Understand recruiters' expectations and prepare to meet the standards
- C5 Understand the concept of teamwork and its importance and application in the hotel industry

						Hours
Chapter – 1		Persona	lity Profil	le		05
	1.1	Personal	ity define	d		
	1.2	Elements	s of person	nality		
	1.3	Determin	nants of pe	ersonality	y	
	1.4	SWOT A	analysis			
	1.5	Johari W	indow			
	1.6	Personal	goal setti	ng and a	ction plan	

Chapter	r – 2	Self Esteem	05
	2.1	Self Esteem	
		• Self-concept	
		• Advantages of high self esteem	
		• Steps to building positive self esteem	
	2.2	Attitude	
		• Meaning and factors that determine our attitude	
		• Benefits of a positive attitude and consequences of a negative attitude	
		• Steps to building a positive attitude	
	2.3	Motivation	
		• The difference between inspiration and motivation	
		• External motivation v/s internal motivation	
Chapter – 3		Professional Communication	04
	3.1	Presentations	
		• Types	
		Making a presentation	
		Making use of audio-visual aids	
Chapte	r – 4	Case Studies	03
	4.1	Advantages of the case study method	
	4.2	Technique for analyzing a case study and	
		presenting an argument	
Chapter	5	Stress Management	03
	5.1	Causes of stress	
	5.2	Stress management techniques	
Chapter 6		Time Management	04
	6.1	Meaning and importance of time management	
	6.2	Identify time robbers	
	6.3	How to optimize time	

Chapte	r 7	Team Work	03
	7.1	How to work effectively in a team	
	7.2	Do's and don'ts of teamwork	
Chapte	r 8	Recruiters Expectations	03
	8.1	Recruiter expectations	
	8.2	Creating a career path	
	8.3	Success stories	
			30

Assignments:

3 assignments for 5 marks each to be given on any of the following:

- Newspaper reading to be encouraged to enhance reading skills and general awareness. A
 collage of newspaper cuttings to be made. Various features of 2 standard newspapers to
 be shown and used.
- Interview any recruiter (HR Manager/Operations Head etc.) in groups and write the interview questions and answers
- Plan and present (conduct) activities/games related to Time Management or Stress Management or Teamwork for the entire batch/class
- Conduct of a SWOT analysis on self so as to commit oneself to certain areas of development. Creating a career path for oneself based on career goals.
- Making short presentations on current hospitality topics using trade magazines, journals/Hospitality company profiles/Eminent personalities to be followed by a Q&A session.

Reference Books;

- Personality Development and Soft Skills Barun Mitra, Oxford
- You can Win Shiv Khera, Mc Millan India Ltd.
- How to develop Self Confidence and influence people by Public Speaking Dale Carnegie
- The Time Trap: Classic book on Time Management R. Alec Mackenzie
- Cross Train Your Brain Stephen D. Eiffert

Subject Subject Code Subject Credits Semester Hours per week	: 02 : V	
Course outcomes:	4. Lasia and a CA according	
C2 Utilization of C3 Introduction	to basic concepts of Accounting. of Accounting principles in Hotel Accounting. to Accounting Books used for recording business transaction nancial Results and Financial Position of the business.	
		Hours 04
2.1. Nature, Adv 2.2. Classification	vstem of Book – keeping vantages and Principles on of Accounts es of Debit and Credit	04
3. Journal 3.1. Meaning, A	dvantages of Journal and Practical problems on Simple Journ	05 nal Entries
4.1. Definition,	nd Special Functions Book Need and Types of Trial Balance and Practical problems on Tadvantages and Practical problems on Special Function Book	04 rial Balance
5.1. Need for pre 5.2. Practical pro and Balance	of Small Hotels and Restaurants eparation of Final Accounts oblems on Trading Account, Profit and Loss Account sheet with following Adjustments: ck and Staff Meals	07
_	nd Format of Guest Weekly Bill oblems on Guest Weekly Bill	06
To	otal	30

Assignments: A minimum of *2 assignments* based on the following topics to be given to individual student and the marks to be considered in internal marks.

- Classification of Accounts
- Practical problems on Journal
- Practical problems on Special Function Book
- Practical problems on Trial Balance
- Practical problems on Trading account, Profit and Loss account and Balance sheet
- Practical problems on Guest Weekly Bill

Reference Books -

- Managerial Accounting in the Hospitality Industry Vol. II, H. peter, J. Harris and P.A. Hazzard, Stanley Thornes Publishers Ltd. Gloucestershire.
- Hotel Accounting and financial Control, Ozi D'Cunha, Gleson, Dickey Enterprises, Kandiwal, Mumbai.
- Accounting in the Hotel and Catering Industry, R. Kotas, International Textbook Company Ltd.
- Hotel Management, Dr. Jagmohan negi, Frist edition, Himalaya Publishing House, Mumbai.

Subject : RESEARCH PROJECT

Subject Code : HS 601 Subject Credits : 06 Semester : VI

Hours per week : 06 (Field work)

Course Outcome:

C 1 : Introduction to research methodology.

C 2 : Acquiring knowledge about data collection, data analysis techniques

C 3 : Preparing a research project report on the chosen topic

C 4 : Defending the research project during viva voce.

I PROGRESS REPORT:

Students have to submit progress reports at the end of every month to update the progress of the project to be eligible to appear for the examinations. Students to submit a total of 02 such progress report in the semester and would score 10 marks for each progress report on the basis of the progress.

II PROJECT REPORT: (Internal & External)

Students have to submit a project reports at the end of the semester to record the process of the project and the findings thereon. The report should be in spiral bound format for the internal examination and hard bound with golden embossing for external examination.

The format of the project report is as detailed below:

- Cover Page
- Title Page
- Certificate
- Acknowledgements
- Index
- Introduction
- Aims & Objectives
- Theoretical framework of the topic (Background of the topic, History, Contents from secondary Data, Explanation of Terms)
- Research Methodology (Data collection method, Sampling method)
- Data Analysis & Data Interpretation (Graphical presentation of collected data)
- Suggestions / Recommendations
- Conclusions & Limitations
- Bibliography
- Appendix (Any relevant material to support the project)

II VIVA VOCE: (Internal & External)

Students have to present the process and findings of the project report to the examiners with the help of a PowerPoint presentation not exceeding 15 minutes. The examiners would evaluate the project based on the parameters of quality of the study, Project Report, presentation by the student & viva.

Note:

- The Project Report should be market research and field work oriented and related to the Elective Course (Food Productions / Food & Beverage Service / Accommodations).
- A Senior Lecturer / Asst Prof./ HOD/ of the concerned Course will be the Guide for the Project Report The Synopsis and the title should be approved by the Project Guide prior to the commencement of the project.
- A maximum of 10 students to be allotted to any faculty guide for the project.
- The report should consist of a minimum of 50 pages of the Project Content.
- The font should be Arial, font size should be 16 for Chapters, 14 for Headings and 12 for the content with 1.5 line spacing.
- The documentation and presentation should be conducted before an external examiner.
- Marks would be awarded for Project Report, Presentation & Viva voce.

Reference Books:

- Research methodology- G.C. Ramamurthy
- Research design and Methods- Kenneth s. Bordens and Bruce B. Abbott
- Research Methodology- R. Panneerselvam
- Project report writing- M.K Rampal and S.L Gupta
- Business research methodology Alan Bryman and emma Bell. Oxford publishing house
- research methodology in management Dr. V. P. Michaeel, Himalaya Publishing house
- Business research methodology- J K Sachddeva, Himalaya Publishing house
- Research Methodology , methods and technology– C R Kothari and Gaurav Garg, new age international publication
- Business Research Methodology- T N Srivastava and ShailajaRego, Mc. Graw Hill

Subject : Advanced Food Production - II

Subject Code : HS 602 Subject Credits : 04 Semester : Sixth Hours per week : 4

Course outcomes:

C1 To learn & prepare International food – Oriental, Middle eastern

C2 To understand the production & processing of various Charcutiere products

C3 To know various record maintained by kitchen department

C4 To understand concepts of Production management & budgetary controls.

C5 To understand the importance of product research & development.

			Hours
Chapter 1		International Cuisine	14
	1.1	Introduction to influences of cultures on regions	
	1.2	Special features with respect to equipment,	
	staple ingredients		
		cooking methods, popular dishes in the	
		following regions:-	
	1.2.1	Oriental and Pan Asian – (China, Thailand,	
		Indonesia, Malaysia, Singapore, Japan)	
	1.2.2	Middle Eastern - (Egypt, Lebanon, UAE, Saudi	
		Arabia, Turkey and Morocco)	
CI 2		CHARCHTIÈRE	10
Chapter 2		CHARCUTIÈRE	10
	2.1	Definition & terms	
	2.2	Forcemeat & Sausages - Production,	
		classification, processing	
	2.3	Types and uses of marinades, cures, brines	
	2.4	Ham Bacon & Gammon – Difference,	
		Processing & Uses	
Chapter 3		Cold Preparations	08
	2.1		00
	3.1	Types and making of pate & Terrines	
	3.2	Preparation of savory mousse & mousselline	
	3.3	Making of galantine & Ballotines	
	3.4	Assembly and presentation of cold meats	
	3.5	Chaudfroid and Aspic – Preparation & uses	
Chapter 4		Desserts .1	06
-	4.1	Introduction - Frozen Deserts	
	4.2	Classification	

		4.3	Types & methods of preparation, ca	are, uses.	
		4.4	Hot Puddings – Methods of pre		
		4.5	uses	· · · · · · · · · · · · · · · · · · ·	
			Indian Specialty Deserts – Region	wise	
Chapter 5			KITCHEN ADMINISTRATION		08
-		5.1	Aims of Control		
		5.2	Maintaining records- SPS, Inden	ts, Food Cost,	
			Equipment Registers, Break de	own register,	
			Standard Recipe Manual, Function	n Prospectus,	
			Log book, Departmental Meeting	g, Appraisals,	
		5.3	Sales Mix, Food Wastage and Spoi	lage.	
			Communication with other dep	artments – F	
			& B control, Store, Food and Bev	erage Service,	
		5.4	Housekeeping, Front Office,	Maintenance,	
			Human Resource,		
			Importance of interaction with cust	omers / guests	
Chapter – 6			PRODUCTION MANAGEMENT	06	
	6.1		Buying Knowledge- Specification	buying,	
			knowledge of market, Vendor develo	pment &	
	6.2		vendor appraisals		
	6.3		Purchasing – Types and Process		
	6.4		Production planning & scheduling		
			Production quality & quantity control		
Chapter – 7			BUDGETARY CONTROL	04	
	7.1		Objectives		
	7.2		Types of budgets		
	7.3		Basic stages in preparation of budgets		
	7.4		Pricing Consideration		
	7.5		Menu Engineering		
Chapter – 8	1		PRODUCT RESEARCH & DEVELO		
	8.1		Testing of new latest equipments in recip	es.	
	8.2		Developing new recipes.		
	8.3		Food trials with innovative ingredients		
	8.4		Organoleptic and sensory evaluation		
			Гotal	60	

Note: Glossary: Students should be familiar with the glossary of terms pertaining to above mentioned topics.

Assignment:

Minimum of 03 assignments to be submitted by students by the end of the semester.

- Planning & Implementation of International A la Carte / TDH Menu.
- Chart presentation on Charcutiere products.
- Step by step procedures for preparing Pate, Terrine, Galantine

- Classification chart of Frozen dessert with examples
- Chart presentation Various Kitchen administrative records

Reference:

- Larder Chef Heinemann
- Cold Kitchen: A Guide to Garde Manger Sharma, D.D.
- Professional Garde Manger: A Guide to the art of Buffet Larousse, David Paul
- Professional charcuterie John Kinsella and David T, Harvey
- Chocolate Saettre, Sverre
- Industrial Chocolate Manufacture and Use Beckett, S.T.
- Complete Book Of Desserts Aurora Publishing
- On Cooking: A Textbook of Culinary Fundamentals Sarah R. Labensky , Priscilla A. Martel
- The Professional Chef (The Culinary Institute of America) Published by Wiley & Sons Inc.
- Menu Engineering: A Practical Guide to Menu Analysis Michael L. Kasavana, Donald I.
 Smith
- Kitchen Organization and Administration Charles S. Pitcher
- Sensory Evaluation of Food: Principles and Practices Harry T. Lawless , Hildegarde Heymann
- Practical Computing a Guide for Hotel and Catering students Jill Smith Publisher Heinemann Professional Publishing Ltd.
- Food and Beverage Management Bernard Davis, Andrew Lockwood and Sally Stone.

Subject : ADVANCED FOOD& BEVERAGE SERVICE - II

Subject Code : HS 603

Subject Credits : 4 Semester : VI

Course Outcome:

1. This course enables the student to gain a better understanding of the role of Food and Beverage Management in the context of overall catering operations.

2. To familiarize the student with the current trends in hospitality operations like Standard Operating Procedures and Software Applications.

		Hours
Chapter 1	Restaurant planning & Operations	15
1.1	Types of Restaurants and Michelin star Categories	
1.2	Location or site	
1.3	Sources of Finance	
1.4	Design Consideration (Furniture, Lighting and Décor)	
1.5	Equipment required	
1.6	Records maintained	
1.7	Licenses required	
1.8	Software used in Restaurants	

Chapter 2 Bar Planning & Operation	15
2.1 Types of Bar	
2.2 Location	
2.3 Design consideration ((Furniture, Lighting and Décor)	
2.4 Elements of Bar Layout, Parts of bar	
2.5 Equipment required	
2.6 Records maintained	
2.7 Licenses required	
Chapter 3 Personnel Management in F & B Service	10
3.1 Developing a good F & B Team (desirable attributes for various levels star Hotel and standalone Restaurant)	s of hierarchy in a 5
3.2 Allocation of work, Task analysis and Duty Rosters	
3.3 Performance Measures	
3.4 Customer Relations	
3.5 Staff Organizations and Training	
3.6 Sales Promotion	
Chapter 4 Airline/ Railway/ Sea Catering	10
4.1 Introduction	
4.2 Service Procedures	
4.3 Menus in these operations.	
4.4 Staffing	
4.5 List of Companies and country.	
Chapter 5 F & B Management in QSR, Industrial Catering and Hotel	ls 10
5.1 Introduction	
5.2 Basic policies – Financial marketing and Catering	
5.3 Organizing and Staffing	
5.4 Control and performance measurement	-0
Total	60
ASSIGNMENTS:	
1. Innovative A' la Carte Menus to be designed	
2. Presentation on latest Trends in Transport catering	

REFERENCE BOOKS:

1. Food & Beverage Service – Dennis Lillicrap and John Cousins

7. Textbook of Food & Beverage Service – Anita Sharma, S. N. Bagchi

8. Food and Beverage Management – Bernard Davis, Sally Stone

3. Food & Beverage Service Training Manual – Sudhir Andrews, Tata McGraw Hill

2. Food & Beverage Service – R. Sinagaravelavan

5. The Restaurant (from Concept to Operation) – Lipinski 6. Bar and Beverage Book–Chris Katsigris, Chris Thomas

4. Modern Restaurant Service – John Fuller

Subject : Advanced Accommodation Operations II

Subject Code : HS 604
Subject Credits : 04
Semester : VI

Course Outcome:

1 Develop a professional specialized skills in the field of accommod
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- 2 Understand the principles of Interior Designing with respect to Color, Lighting Etc.
- 3 Demonstrate the knowledge of design and layout of accommodation facilities

	Hours
Chapter 1 Colour	06
1.1 Colour Wheel1.2 Colour Schemes1.3 Psychological effects of colourChapter 2 Lighting	06
2.1 Classification / type 2.2 Lighting for the guest rooms & public areas Chapter 3 Windows & window treatment	08
 3.1 Different types of windows 3.2 Curtains & draperies , valances, swag, blinds 3.3 Window cleaning – Equipment and Agents Chapter 4 Soft furnishing & Accessories 4.1 Types, use & care of soft furnishing 4.2 Role of accessories 	04
Chapter 5 Floor, Floor finishes & Wall Coverings	12
 5.1 Classification / types 5.2 Characteristics 5.3 Selection criteria 5.4 Cleaning Procedures – care & maintenance 5.5 Agents used, polishing / buffing 5.6 Floor seals 5.7Carpets 5.7.1 Types – selection care & maintenance 5.8 Types of wall coverings 5.8.1 Functions of wall coverings 	

 6.1 Application of Chapter 1-4 in Planning. 6.2 Size of a Guest Room as per the classification norms 6.3 Layout of the guest room to the scale 6.4 Furniture- size and arrangement 6.5 Bathroom fixtures and amenities Chapter 7 Use of computer technology in Rooms Division 	07
 7.1 MIS – Management Information System 7.2 Software's used in Hotels 7.3 Reports generated at Front Desk and Housekeeping, eg. – 7.3.1 Rooms Status Report 7.3.2 Sales Mix Report 7.3.3 Revenue Report 7.3.4 Guest History 	
Chapter 8 Yield Management	07
8.1 Concept ARR & Rev PAR 8.2 Definition & importance of Yield Management 8.3 Tools of revenue maximization 8.4 Yield management strategies Total Note: Glossary of Terms -Students should be familiar with the pertaining to above mentioned topics.	60 glossary of terms
Assignments:	
Minimum of 3 assignments to be submitted by students by the end of ton following topics:	the semester based
 Collect samples or prepare power point presentation of floor finishes Collect samples or prepare power point presentation of wall coverings PowerPoint presentation on softwares used in hotels Case study on yield management 	and curtains
Reference Books: Professionals Housekeeper - Georgina Tucker, Schneider, Mary Scoviak Hotel Housekeeping – Sudhir Andrews Publisher: Tata Mc Graw Hill Hotel Housekeeping Operations and management – G Raghubalan, Oxford Ut Hotel front Office Training ManualSudhir Andrews Principles of Hotel Front Office Operations -sue Baker, P. Bradley, J. Huyton	•

Front Office Procedures and Management – Peter Abbott

Front Office Operations and Management – Jatashankar R. Tiwari

10

Chapter 6 Planning of a Guest Room

Subject : Advanced Food Production – II (P)

Subject Code : HS 605 Subject Credits : 02 Semester : Sixth Hours per week : 04

Practical:

Minimum 12 Individual Practical to be conducted during the semester

- Cold meat platter (Pate, Terrine, Mousse, Galantine, Ballotine etc.) 1 Practical
- Product research & development— 1 Practical
- International menus comprising of any of Starter, Soup, Main course with two accompaniments, salad and Dessert. 8 Practical
- Four course basket menu– 2 Practical

All students to be assessed for the individual practical on a continuous basis and the marks to be considered in internal marks.

Practical Examination: (Internal & External)

- Practical Examination to be conducted on Four course basket menu with combination of any
 of the following: Starter/Soup, Main course with two accompaniments, Salad, Bread and
 Dessert.
- The internal exams to be assessed by the internal examiner and external exams by the external examiner.

Subject : ADVANCED FOOD & BEVERAGE SERVICE – II (P)

Subject Code : HS 606

Subject Credits : 2 Semester : VI

Practical -

- 1. Planning a restaurant (Specialty, fast food, and coffee shop) with the factors mentioned in the theory) 5 Practical
- 2. Planning of a bar with the factors mentioned in theory 1 Practical
- 3. Preparation of duty rosters in restaurants and function catering 1 Practical

- 4. Forms and formats for licenses -1Practical
- 5. Formats of records maintained in restaurants and bars (booking, Diary, KOT, Sales summary sheet, Guest comments, Log Book, etc.) 1 Practical
- 8. Compiling Food and Beverage menu 1 Practical

Subject : ADVANCED ACCOMODATIONS OPERATIONS II

Subject Code : HS 607

Subject Credits : 2 Semester : VI Hours per week : 04

Practicals: Minimum 12 Individual Practical's to be conducted during the semester.

- Draw color wheel and Identification of color schemes
- Study and draw lighting for the guest rooms & public areas (Restaurant, Lobby, Corridor, Parking etc)
- Draw various types of windows
- Draw various types of window treatments
- Depict any 6 modes of hanging window curtains and draperies with either paper or fabric
- Study of various soft furnishings used in guest rooms.
- Practical implications of capacity management, duration control and differential pricing.
- Calculations of Rev PAR for hotel using average room rate and occupancy percentage.
- Study and draw the layout of following types of rooms
 - Single
 - Double
 - Twin
 - Suite
- Prepare Model of following room types
 - Single
 - Double
 - Twin
 - Suite
- Study of various softwares used at front office
- Study of Computerized Reports generated at Front Desk and Housekeeping,. –Rooms Status Report, Sales Mix Report Revenue Report, Guest History

Subject : Entrepreneurship Development

Subject Code : HS 608

Subject Credits : 04 Semester : VI Hours per week : 4

Course outcomes:

- Introduction to the concept of Entrepreneurship. Knowledge of the functional plans **C**1
- C2
- Understanding the process of preparing a business plan
 Preparing a Business plan as per the guideline C3
- C4
- C5 Understand the legal compliances and challenges for a business in India

		Hours
Chapter -	Entrepreneur, Entrepreneurship and Intrapreneur	08
1.		
1.	*	
1.		
1.	-	
	Based on the Timing of Venture creation	
	Based on Socio-cultural variables	
	Based on Entrepreneurial Activity	
1.	Entrepreneurial Failure and pitfalls (Peter Drucker)	
Chapter -	Functional Plan for a business	10
	Organisation Plan –	
	 Type of ownership 	
2.1	Organisation Structure	
	• Job description,	
	Manpower planning,	
2.2	Marketing Plan	
2.3	Financial Plan	
Chapter –	3 Starting a Venture	10
3.	Preparing a Business Plan- Content of a B-plan	
3.	Sources of business idea	
3.	Conducting Feasibility Study-Marketing, Technical, Financial	
3.	SWOT analysis	
3.		
Chapter –		08
4.	Importance of Women Entrepreneurship	
4.	Problems faced by women entrepreneurs	
4.	Program for promoting women entrepreneurship – SWA	
	SHAKTI, Rashtriya Mahila Kosh, Federation of Indian Women	
	Entrepreneurs	
Chapter -	Financing the new venture	08
	Sources of Finance	
	 Internal or External funds 	
5.		
	• Family and friends	
	 Commercial Banks 	

		Various Financial Institutions- SIDBI, NABARD, IDBI.	
Chapte	Chapter – 6 Growth and Social Responsibility		08
	6.1	Growth strategies	
		Diversification, launching New Product in Same	
		Market, Joint Ventures, Mergers and Acquisitions,	
	6.0	Franchising, E-Commerce	
	6.2	Social Responsibility-	
		Corporate Social Responsibility (CSR) and Increased focus on CSR	
		CSK	
Chapter –7 Doing business in India			
Chapte	r –7	Doing business in India	08
Chapte	r –7	Doing business in India Major Issues (Bureaucracy, Corruption, Labour, Regional	08
Chapte		8	08
Chapte		Major Issues (Bureaucracy, Corruption, Labour, Regional	08
Chapte	7.1	Major Issues (Bureaucracy, Corruption, Labour, Regional Sentiments, Grey market and Counterfeit goods) Legal Compliances (Income tax, Sales tax, Professional tax, Central Excise, Company law, Import-Export, Labour laws,	08
Chapte	7.1	Major Issues (Bureaucracy, Corruption, Labour, Regional Sentiments, Grey market and Counterfeit goods) Legal Compliances (Income tax, Sales tax, Professional tax, Central Excise, Company law, Import-Export, Labour laws, Provident fund, Employee's State Insurance, Gratuity,	08
Chapte	7.1	Major Issues (Bureaucracy, Corruption, Labour, Regional Sentiments, Grey market and Counterfeit goods) Legal Compliances (Income tax, Sales tax, Professional tax, Central Excise, Company law, Import-Export, Labour laws,	08
Chapte	7.1	Major Issues (Bureaucracy, Corruption, Labour, Regional Sentiments, Grey market and Counterfeit goods) Legal Compliances (Income tax, Sales tax, Professional tax, Central Excise, Company law, Import-Export, Labour laws, Provident fund, Employee's State Insurance, Gratuity, Pollution Control, Service tax) Concept of Intellectual Property, Trademark, Patent, Copyright	08
Chapte	7.1	Major Issues (Bureaucracy, Corruption, Labour, Regional Sentiments, Grey market and Counterfeit goods) Legal Compliances (Income tax, Sales tax, Professional tax, Central Excise, Company law, Import-Export, Labour laws, Provident fund, Employee's State Insurance, Gratuity, Pollution Control, Service tax)	08

Suggested Assignments:

- Study the profile of one Indian male and one Indian female entrepreneur in hospitality industry and present the qualities.
- Case Studies of any one outlet (From any hospitality segment- travel and tourism, fast food, hotels, resorts, facility planning)
- Prepare a Project Report of any hospitality product you plan to sell in college premises.
- List of laws important for an entrepreneur.

Suggested Practical:

- To study and present the profile of successful entrepreneur.
- Field survey and interview of the budding and established entrepreneurs.
- Presenting a case study of two women entrepreneur.
- Case study of any one restaurant.
- Case study of any one fast food/catering/eating joint as a business.
- Conducting a Market research for a business.
- Preparing a Business plan
- Study the challenges faced by an entrepreneur.
- Study various government schemes promoting and helping women entrepreneur.
- Conducting a feasibility study of the project plan.
- Planning an entrepreneurial activity in or outside the college.
- Implementing the planned activity in or outside the college.

References:

- Entrepreneurship Rajeev Roy Oxford Higher Education
- Entrepreneurship Development Small Business Enterprises by Poornima M Charantimath Entrepreneurship Excel Books Madhurima Lal, Shikha Sahai
- Principles of Entrepreneurship Prof. Satish C. Ailawadi, Mrs. Romy Banerjee.- Everest Publishing House
- Entrepreneurship Robert D Hisrich, Michael P. Peters, Dean A Shepherd Tata McGraw Hill Education Private Limited, New Delhi, Sixth Edition.
- Entrepreneurship Management- Prof.ShaguftaSayyed, NiraliPrakashan

Subject : Principles of Management

Subject Code : HS 609

Subject Credits : 06 Semester : VI Hours per week : 4 + 2 (T)

Course Outcomes:

CO1: Understand the Principles of Management & thoughts

CO2: Use the principles of planning & organizing

CO3: Know leadership and motivation theories

CO4: Make effective communication and improve coordination

CO5: Use the principles of control efficiently.

		Hours
Chapter –	Introduction	06
1.1	Management defined	
1.2	Levels of management	
1.3	Managerial skills	
1.4	Managerial role	-
1.5	External & Internal factors that affect management	
Chapter -	2 Management thought: A journey since inception (06
2.1	F.W. Taylor's Scientific Management Theory	
2.2	Henry Fayol's Management Theory	
2.3	Modern Day Management theory in brief	
Chapter -	Planning & Decision Making	10
A	Planning	
3.1	Definition	
3.2	Nature & Importance of Planning, advantages &	
	disadvantages	
3.3	Types of plans – objectives, strategies, policies, procedures,	
	methods, rules, programs & budgets	
3.4	Steps in planning	

В	Decision-making	
3.5	Types of decisions	
3.6	Decision making process	
Chapter –4	Organizing & Staffing	10
A	Organizing	
4.1	Definition	
4.2	Nature & importance of organizing	
4.3	Principles of organizing	
4.4	Types- Formal & Informal, Centralized / Decentralized, Line &Staff	
4.5	Delegation and Departmentalization	
4.6	Authority & Responsibility, Span of control	
В	Staffing	
4.7	Definition	
4.8	Delegation & Departmentalization	
4.9	Authority & Responsibility, Span of Control	
Chapter -5	Leadership	06
5.1	Definition	
5.2	Different styles of leadership	
5.3	Role & Characteristics of a leader	
5.4	Leadership Theories & Managerial Grid	
Chapter – 6	Motivation	06
6.1	Definition	
6.3	Nature & Importance	
6.2	Benefits of motivated staff	
6.3	Theories of Motivation –	
	Maslow's theory of need hierarchy	
	McGregor's theory 'X' and theory 'Y'	
6.4	Herzberg's two factor theory Moral – its role & importance	
Chapter –7	Communication	06
7.1	Definition, nature, process of communication	UU
7.1	Types of communication-	
7.2	Upward / Downward	
	Verbal / Nonverbal	
	Formal / Informal	
7.3	Barriers to communication	
7.4	Making communication effective	
Chapter –8	Coordination	05
8.1	Definition	
8.2	Need for Coordination among different departments of a	

		hotel	
Chapte	r –9	Controlling	05
	9.1	Definition	
	9.2	Process of controlling	
	9.3	Importance	
	9.4	Areas of control	
Total			60

Glossary: Students should be familiar with the glossary pertaining to the above mentioned topics.

Assignments -

A minimum of *3 assignments* based on the following topics to be given to the student and the marks to be considered in internal marks.

- A typical day in the life of a Manager in a hotel.
- Planning budget for the day's menu/special functions, indenting for various operations.
- To organize blood donation camps/tree plantation sessions and make a report.
- List down the various techniques used to motivate employees in the hotel.
- Prepare a module showing the hierarchy and responsibilities of Student Council of the institute.
- Team activity.

Reference Books -

- Management Stoner & Freeman
- Essentials of Management Koontz & O'Donnel
- Management Tasks Peter Drucker
- Management Process Davar
- Management Today Principles and Practice-Gene Burton, Manab Thakur
- Principles of Management-P.C. Shejwalkar, Anjali Ghanekar

Subject : TOURISM OPERATIONS

Subject Code : HS 610

Subject Credits : 06 Semester : VI Hours per week : 4 + 2 (T)

Course Outcome:

- C1. To inculcate a sense of importance and establish a link between the tourism industry and the hotel industry and to highlight tourism industry as an alternative career path.
- C2. Plan, lead, organize and control resources for effective and efficient tourism operations.
- C3. Contextualize tourism within broader cultural, environmental, and economic dimensions of society.

Cl41	The Transition Discussion	Hours
Chapter1	The Tourism Phenomenon	4
1.1	Definition –Tourism; Tour; Tourist; Visitor;	
	Excursionist; Domestic; International; Inbound;	
1.2	Outbound; Destination.	
1.2	History of Tourism & Present status of tourism in India.	
1.3	Thomas Cook – Grand Circular Tour	
Chapter 2	Constituents of Tourism Industry	6
2.1	Primary Constituents	
2.2	Secondary Constituents	
2.3	The 4A'sofTourism–Attraction, Accessibility,	
	Accommodation, Amenities	
2.4	Career Opportunities for tourism professionals	
Chapter 3	Infrastructure of Tourism	6
3.1	Role of Transport in Tourism	
3.2	Modes of Transport: Road, Rail, Air, Sea	
3.3	Types of Accommodation – Main & Supplementary	
Chapter 4	Types of Tourism	6
4.1	Types of Tourism:-Various Motivators Holiday, Social &	U
1.1	Cultural, MICE Religious, VFR (Visiting Friends and	
	Relatives), Sports, Political, Health, Senior Citizen, and	
	Sustainable Tourism	
4.2		
4.2	Alternative Tourism: Eco Tourism, Agro Rural Tourism	
Chapter 5	The Impact of Tourism	7
5.1	Economic Impact – Employment generation, Foreign	•
0.1	Exchange Earnings, multiplier effect, Leakage,	
	Infrastructure development.	
5.2	Social, Cultural & Political Impact	
5.3	Environmental Impact – Tourism pollution & control,	
3.3		
	wild life &bird sanctuaries & their protection for tourism	
	industry.	
Chantan 6	The Tourism Organizations	Q
Chapter 6	The Tourism Organizations Objectives Pole & function of Covernment	8
6.1	Objectives, Role & function of: Government	
	Organizations: DOT, ITDC, & MTDC	
6.2	Domestic Organizations: TAAI, FHRAI	
6.3	International Organizations: WTO, PATA	
6.4	NGO: Role of NGO in making responsible tourists.	
Chapter 7	The Travel Agency	7
	1.6	
7.1	Meaning & Definition of Travel Agent.	

		Types of Travel Agent: Retail & Wholesale.	
7.3		Functions of Travel Agent.	
7.3.1		Provisions of Travel Information	
7.3.2		Ticketing	
7.3.3		Itinerary Preparation	
7.3.4		Planning & Costing	
7.3.5		Settling of Accounts	
7.3.6		Liaisons with service providers	
7.3.7		Role of Travel Agent in promotion of Tourism	
Chapter 8		The Tour Operator	8
8.1		Meaning & Definition	
8.2		Types of Tour operator: Inbound, Outbound & Domestic.	
8.3		Tour Packaging-definition, components of a tour	
8.4		Types of Package Tour:	
8.4.1		Independent Tour	
8.4.2		Inclusive Tour	
8.4.3		Escorted Tour Business Tour	
8.4.4			
8.4.5		Guides & Escorts-Their role & function of Guide or	
		t. Qualities required for Guide & Escort	
Chapter 9		Travel Formalities & Regulations	6
Chapter 9		Travel Formalities & Regulations	6
Chapter 9	9.1	Travel Formalities & Regulations Passport–Definition, issuing authority, Types of Passport, Requirements for passport.	6
Chapter 9	9.1	Passport–Definition, issuing authority, Types of Passport,	6
Chapter 9		Passport–Definition, issuing authority, Types of Passport, Requirements for passport. Visa–Definition, issuing authority, Types of visa	6
Chapter 9	9.2	Passport–Definition, issuing authority, Types of Passport, Requirements for passport. Visa–Definition, issuing authority, Types of visa Requirements for visa. Health Regulation–Vaccination, Health Insurance.	6

Note: Students should be familiar with the glossary of terms pertaining to above mentioned topic

Assignments

- 1. Preparation of Itinerary–2days,7daysfor above tourist destinations.
- 2. Passport, visa, requirements
- 3. Travel Trends (Heritage Walk / Virtual Tourism / Food Tourism)
- 4. Country, Capital & Currency

Field visit—Travel Agency, etc.

Reference Books:

- Introduction to Travel & Tourism Michael M. Cottman Van Nostrand Reinhold New York, 1989.
- Travel Agency & Tour Operation Concepts & Principles- Jagmohan Negi Kanishka Publishes, Distributors, New Delhi, 1997.
- International Tourism– Fundamentals & Practices -A. K. Bhatia Sterling Publishers Private Limited, 1996.
- A Textbook of Indian Tourism-B. K. Goswami & G. Raveendran Har Anand Publications Pvt. Ltd., 2003.
- Dynamics of Modern Tourism Ratandeep Singh Kanishka Publishes, Distributors, New Delhi, 1998.
- Tourism Development, Principles and Practices Fletcher & Cooper-ELBS

Subject : Hotel Related Law

Subject Code : HS 611
Subject Credits : 06
Semester : VI
Hours per week : 04 +02

Course outcomes:

- C1 **Business Law**.
- C2 Industrial Law.
- C3 Food Legislations
- C4 The Sexual Harassment of Women at Workplace
- C5 Licences and Permits
- **C6 GST Rules and Regulations**

Hours

12

Chapter – 1 Business Law

• The Indian Contract Act, 1872

- Definition of Contract and essential elements of a contract
- Valid, void and voidable contracts
- Free Consent and Consideration

- Performance and Discharge of Contract
- Breach of contract and remedies for breach of contract
- The Sales of Good Act 1932
 - Meaning of contract of Sale
 - Difference between sale and agreement to sell
 - Rights and duties of seller and buyer
 - Unpaid seller
- The Partnership Act 1932
 - Nature of Partnership
 - Rights & Duties of Partner
- The Companies Act 1956
 - Essential features of company
 - Legal aspects of corporate social responsibility
- The Environmental Act 1986
 - Definitions
 - Power of Central Government to take measures to protect and improve environment
 - Rules to regulate environmental pollution
- The Forest Conservation Act 1980
 - Restriction on the de-reservation of forests or use of forest land for non-forest purpose
- Coastal Regulation Zone
 - Classification of Coastal Regulation Zone (CRZ)
- The Water (Prevention and Control of Pollution) Act, 1974
 - Prohibition on use of Stream or Well for disposal of Polluting Matter, etc
 - Restrictions on New Outlets & New Discharges
 - Provision regarding Existing Discharge of Sewage or Trade Effluent
- The Air (Prevention and Control of Pollution) Act, 1981
 - Definitions

Chapter – 2 Industrial Law

12

- 2.1 The Maharashtra Shops and establishment Act, 2017
 - Provisions applicable to the Hotel Industry
- 2.2 The Industrial Disputes Act 1947
 - Definition of Industry

2.3	 Definition and brief description of others industrial laws The Payment of Wages Act 1936 The Minimum Wages Act 1948 The Payment of Bonus Act 2015 The Payment of Gratuity, 1972 	
2.4	Laws related to Employment of Women, Children, Lea Hygiene Provisions, Maternity Leave, Duty Timing for Wor	_
Chapter – 3 3.1	 Food Legislations The Food Safety And Standards Act, 2006 Food Safety & Standards Authority of India General Principals of Food Safety General Provisions as to Articles of Food Special Responsibilities as to Food Safety Offences and Penalties 	12
3.2	 The Consumer Protection Act, 1986 Who is Consumer Consumer Complaint Remedies for Deficiency in Services 	
Chapter – 4 4.1	The Sexual Harassment of Women at Workplace Prevention, Prohibition and Redressal Act, 2013 • Acts constituting Sexual Harassment • Internal and Local Complaints Committee • Complaint and inquiry into complaint • Duties of employer	05
Chapter – 5	Licenses and Permits	12
5.1	Licenses and permits required for running Star category above) only ten important licenses to be taken	of hotels (3 star and
5.2	Procedure for applying and renewal of licenses and permits	

Industrial Disputes
Settlement of Industrial Disputes
Strike, lock-out, lay off, retrenchment and closure.

5.4 By laws for operating Permit Rooms and Bar 5.5 Procedure for applying and renewal of licenses and permits for the following establishments Hand Cart Food Truck Café Restaurants Pub Night Club Lounge Sea Side Hill Station 5.6 Licenses and Permits required to start an establishment Chapter – 6 **GST Rules and Regulations** 07 6.1 GST Provisions for the Hospitality Industry Restaurants Hotel Total **60 Case Studies and assignments:** Minimum of 03 assignments to be submitted by students by the end of semester. 1. Analysis of food standards laid down by Government and their compliance with respect to :i. Milk and Dairy products

Provisions for suspension and cancellation of licenses

- 2. Important Licenses and Permits required for starting Restaurant & Bar and five star hotel. (Students are expected to collect information visiting hotels and do a PPT Presentation)
- 3. Permissible use of color in food products

ii. Cold beverages

5.3

- 4. Standards and guidelines for preserving frozen foods.
- 5. Quality of material used for packing and storing food products.

iii. Sweets and Confectioneries

- 6. Analysis of case laws filed against quality of food.
- 7. Analysis of case laws filed against catering establishments under consumer protection act
- 8. Important provision related to prevention of pollution by hotels
- 9. Provisions related to the permit of alcohol consumption

Recommended Books

- 1. Prevention of Food Adulteration Shri Rohit Upadhyay
- 2. Personal Management and Industrial Relations D.C. Shejwalkar and Adv. Shrikant Malegaonkar
- 3. The Law of Contract Dr Avtar Singh
- 4. Universal's Practical Guide To Consumer Protection Law Shri Anup K Kaushal
- 5. Bare Acts of Certain Legislations
- 6. Handbook of GST in India: Concept and Procedures Rakesh Garg

Subject : Food Science

Subject Code : HS 612

Subject Credits : 02 Semester : VI Hours per week : 02

Course Outcomes:

- C1 Introduction to Hygiene & Sanitation in catering establishments.
- C2 Study of microbes to prevent food borne diseases.
- C3 Introduction to Nutritional aspects.
- C4 Importance of Balanced diet and planning Modified diets.
- C5 New trends in Nutrition with respect to catering industry

			Hours
Chapter -1		Microbiology	06
	1.1	Harmful and useful micro-organisms In Food Industry (Bacteria, Yeast, Mould, Fungi)	
	1.2	Difference between food poisoning and food infection	
	1.3	General guidelines to prevent food and water borne diseases	
Chapter –2		Hygiene and Sanitation in Food Production and Service area	10
2.1		Concept of Danger Zone in Catering Industry.	
2.2		Cross Contamination	
2.3		Protective display of food	
2.4		Pest Control (Importance and control measures for common pest in Hotel Industry)	

	Food Spoilage (Detection and Prevention)	
2.6	HACCP (Importance and Usage)	
Chapter -3	Food Science concepts	06
3.1	pH- Definition and its relevance in food industry.	UU
3.2	Desirable browning reactions in food.	
3.3	Undesirable browning and its prevention	
3.4	Important terminologies (Definitions) Boiling Point, Boiling Under Pressure, Melting Point, Evaporation, Sol, Gel, Emulsion, Foam, Density.	
Chapter –4	Food Preservation and Storage	04
4.1	General guidelines and rules for storage of all types of food stuffs	
4.2	Different storage area (Dry, Refrigerated, Freezer) · Pasteurization, Canning	
Chapter -5	Food Adulteration	04
5.1	Food Standards in India (Compulsory – Fruit product order, Meat product order, Solvent extracted Oils and Vegetable products control order and Standards on weights and measures Bureau of Indian Standards and Agmark	
	Common food adulterants and the test to detect	
5.2	them in following Food Stuffs: Milk, Sugar, Turmeric, Chilli Powder, Tea, Coffee, Semolina, Ghee, Butter and Oil	

Assignments: A minimum of *02 assignments* to be submitted by students by the end of the semester from following topics.

- 1. Food pyramid and its role in human health
- **2.** Power Point Presentation on application of hygiene practices in catering establishments.
- 3. A report on different types of Food storage in hotel establishments.

Reference Books

- 1. Hand book of Food and Nutrition- by M. Swaminathan
- 2. Nutrition and Dietetics by Shubhangini Joshi
- 3. Food Hygiene and Sanitation by Sunetra Roday
- 4. Food Science and Nutrition by Sunetra Roday
- 5. Catering Science and food Safety- A text book for Hospitality students by Dr. Asmita Thaokar & Sumitra Deshmukh