Total No. of Questions : 8]	SEAT No. :
P5267	[Total No. of Pages : 2

First Year B.Sc (Hospitality Studies) HS - 101: FOOD PRODUCTION - I (2019 Pattern) (Semester - I)

Time: 3 Hours] [Max. Marks: 70

Instructions to the candidates:

- 1) Question No. 1 is compulsory.
- 2) Solve any six questions from questions no. 2 to 8.
- 3) All questions carry equal marks.
- Q1) Explain the following culinary terms (any 10):

[10]

- a) Cooking.
- b) Contamination.
- c) Radiation.
- d) Tandoor.
- e) Brat pan.
- f) CDP.
- g) Halwa.
- h) Preservation.
- i) Pulao.
- i) Lard.
- k) Simmering.
- Pasteurized milk.
- **Q2**) Answer the following -

[10]

- a) Name any 2 biproduct of milk.
- b) List two coating used for deep frying.
- c) List two vegetables cuts which can be prepared with Mandoline.
- d) List two tasks in which you used paring knife.
- e) Name two food which blanched in hot water.
- f) Name two frying medium suitable for shallow frying.
- g) Name any two herbs used in Indian cuisine.

Q 3)	a)	What do you mean by microwave cooking. List any two advantages & Disadvantages of it. [5]
	b)	Write 1 lit recipes for Brown gravy. [5]
Q4)	a)	Draw a classification charts of Kitchen organisation structure of a Five Star Hotel. [4]
	b)	List any 4 points considered while using following methods of cooking.[4]
		i) Roasting
		ii) Grilling
	c)	List two advantages of copper & steel. [2]
Q5)	Writ	e a short note on following (any 4): [10]
	a)	Attitudes & behaviour in the kitchen.
	b)	Importance of HACCP.
	c)	Kitchen stewarding.
	d)	Fuels used in cooking.
	e)	Aim's & objective of cooking.
Q6)	a)	Classify kitchen equipment on the basis of mode of use. [5]
	b)	Briefly explain about heat transfer principles & examples. [5]
Q7)	a)	List at least five job responsibilities of executive chef. [5]
	b)	Briefly explain various types of fats & oil used in catering industry? [5]
Q 8)	a)	Write down any 4 uses of cereals & pulses in cooking. [4]
	b)	State any 4 points to be consider while shallow frying & deep frying.[4]
	c)	Write any two advantages & disadvantages of convenience food. [2]



Total No. of Questions: 9] P7247	SEAT No. :	
	 [Total	No. of Pages

[5827]-102A

First Year B.Sc.-(H.S.)

HS102: FOOD & BEVERAGE SERVICE-I

		(2019 Pattern) (Semester-I)	
Instr	ucti	Hours] [Max. Mar. ons to the candidates: Q.1 is Compulsory. Answer any 6 from remaining questions.	ks : 70
Q 1)	Ex	plain the terms (any five) $[5\times2]$	2=10]
	a)	Still Room	
	b)	Burnishing method	
	c)	QSR	
	d)	Flatwave	
	e)	Brunch	
	f)	Kiosks	
	g)	Supper.	
Q 2)	a)	Classify catering establishment with examples.	[5]
	b)	Explain	[5]
		i) Discotheque	
		ii) Banquet	
Q 3)	a)	Draw any 5 glasses write their capacity.	[5]
	b)	Explain inter dept. relation between F & B service and kitchen.	[5]

Q4)	a)	What are the advantages and disadvantages of disposables.	[5]
	b)	List and explain 5 attributes of F & B personnel.	[5]
Q5)	Write	e note on following services.	[5×2=10]
	i)	French	
	ii)	Russian	
	iii)	Room Service	
	iv)	Buffet	
	v)	Self Service	
0.0	`		r.=1
Q6)	a)	Write menu of full english breakfast.	[5]
	b)	Draw cover setup of continental breakfast.	[5]
Q 7)	a)	Draw organisation structure of F & B department of Five Sta	ar hotel.[8]
	b)	Explain kitchen stewarding.	[2]
<i>Q8</i>)	a)	Plan a Indian breakfast menu.	[5]
	b)	Write job discreption of a sommelier.	[5]
Q9)	Draw	neatly a Restaurant side board and explain its uses.	[10]
		会会会	

Total No.	of Questions: 7]	SEAT No. :
P5269 [5827]-103 First Year B.Sc. (Hospita HS-103 : HOUSEKEEPING C		[Total No. of Pages : 2 ty Studies) PERATIONS - I
1)	(2019 Pattern) (Semes Hours] Ins to the candidates: Question No. 1 is compulsory. Attempt any five out of remaining.	[Max. Marks : 70
Q1) Exp	plain the following terms (Any Ten)	[10]
a)	Back of the house area	
b)	Job description	
c)	Cloakroom	
d)	Pent house	
e)	Horticulture	
f)	Dutch Wife	
g)	Linen Room	
h)	000	
i)	Floor Pantry	
j)	Duvet	
k)	Twin Room	
1)	Control desk	

Classify the 'Cleaning Equipment' and give one example of each.

Explain the co-ordination of Housekeeping department with

Engineering department

Front office department.

Q2) a)

b)

1)

2)

[6]

<i>Q3</i>)	a)	Write short note on-	[6]
		i) Functions of Linen & Uniform Exchange Room.	
		ii) Guest satisfaction & Repeat Business.	
	b)	Draw an 'Organization structure' of Housekeeping Department in la size Hotel.	arge [6]
Q4)	a)	Explain the 'Job Description' of 'Floor Supervisor'.	[6]
	b)	List down the room supplies kept in -Wardrobe and writing table.	[6]
Q5)	a)	Draw the lay-out of Housekeeping department and explain the function of Laundry section and Control Desk.	ions [6]
	b)	Explain the storage criteria for Cleaning Agents.	[6]
Q6)	a)	Write the attributes of Housekeeping personnel.	[6]
	b)	Explain the care and maintenance of-	[6]
		i) Soft Broom	
		ii) Wet Mop	
Q7)	a)	Explain the functions of Housekeeping Department.	[6]
	b)	Explain the duties & responsibilities of an Executive Housekeeper.	[6]

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Total No. of Questions: 7]	SEAT No. :
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[Total No. of Pages: 2 P5270

[5827]-104 F.Y. B.Sc.

HOSPITALITY STUDIES

		HS -	104	: Front C)ffic	e Oper	ations	5 - 1		
		(2	019	Pattern)	(Se	emeste	er - I)			
Time	e:3 E	Hours]						l	Max. Marks	s : 70
Instr	ructio	ons to the candid	lates:							
	1) 2)	Q. No. 1 is com Attempt any 5	_		emaii	ning.				
Q 1)	De	fine the following	ng tei	rms:(Any	10):					[10]
	a)	Boatels	b)	FIT	c)	AP	d)	Sico	o room	
	e)	Registration	f)	Sleepout	g)	F & F	Rate	h)	due - out	
	i)	HWEC	j)	SB	k)	Autom	ated Ke	ey		
Q2)	a)	Draw the hier	arch	y of front o	ffice	departn	nent coi	nsider	ing a large l	notel. [6]
	b)	Draw organis	ation	chart of a	large	hotel.				[6]
Q3)	a)			on (Any 2)		ice				
		 Meal pla 								
		• Blacklis								[6]
	b)	Mention in de		the duties &	k res	ponsibil	ity of th	ie froi	nt office stat	

Q4)	a)	Write the co-ordination of front office with HR & kitchen department.[6]
	b)	List & explain any 6 types of rooms in the hotel.	6]
Q5)	a)	Draw a format of a booking dairy stating advantages & disadvantage of it.	es 6]
	b)	List & explain the different types of reservation.	6]
Q6)	a)	List the rules of the house for the guest.	6]
	b)	Explain paging & luggage handling procedure in detail.	6]
<i>Q7</i>)	a)	What is the difference between tasks performed at the bell desk & the concierge.	ne 6]
	b)	Draw the classification chart of the hotel on the basis of size, location clientele.	& 6]



SEAT No.:	

P5271

[Total No. of Pages: 1

[5827]-105

F. Y. B.Sc. (Hospitality Studies)

HS - 109: DEVELOPMENT OF GENERIC SKILLS (2019 Pattern) (Semester - I) Time: 2 Hours] [Max. Marks: 35 Instructions to the candidates: Question no. 1 is compulsory. 1) Solve any Three questions from Q.2 to Q.5. 2) 3) Assume suitable data wherever required. **Q1**) Write short notes on (Any Two): [8] Importance of Generic Skills. a) Causes of Stress. b) Moral Values. c) What is SQSR? **Q2**) a) [5] List down the Time Robbers. [4] b) **Q3**) a) Explain the Five Stages in forming Groups. [5] How is linguistic intelligence different from mathematical? [4] b) **Q4**) a) Why is Health and Hygiene necessary for Personality Development? [5] What are the Four stages in Task Management? [4] b) **Q5**) a) Give different Approaches to solve a Problem. [5] What are the points to be considered while making an effective b) Presentation? [4]



Total No. of Questions: 8]	SEAT No. :
P5272	[Total No. of Pages : 2

First Year B.Sc. (Hospitality Studies)

HS-201: FOOD PRODUCTION-II

(2019 Pattern) (Semester -II)

		(=01) 1 4000111) (8011108001 11)	
Time	:31	Hours]	[Max. Marks : 70
Instr	ucti	ons to the candidates:	
	<i>1</i>)	Question No. 1 is compulsory.	
	<i>2</i>)	Attempt any 6 questions from Q. 2 to 8.	
	<i>3</i>)	Draw neat diagram wherever necessary.	
Q1)	Ex	plain the following culinary terms (any 10)	[10]
	a)	Demiglaze	
	b)	Chaud froid	
	c)	Bouquet garni	
	d)	Aspic	
	e)	Bain Marie	
	f)	Fricassee	
	g)	Emulsion	
	h)	Farce	
	i)	Mandolin	
	j)	Panada	
	k)	Macedoine	
	1)	Canapes	
Q 2)	a)	Write a recipe of 1 lit of white stock.	[4]
	b)	Briefly explain uses of egg in cookery.	[4]
	c)	Give any two examples of	[2]
		i) Green salad	
		ii) Fruit salad	
Q3)	a)	What points considered while finishing of sauces.	[4]
	b)	Classify fruits giving one example each.	[4]
	c)	What are the points followed while preparing sandwiches	s. [2]

P.T.O.

Q4)	a)	Write short note on	[4]
		i) Principles of baking	
		ii) Pan gravies	
	b)	Explain any two International classical salads.	[4]
	c)	What precaution take while preparing stock.	[2]
Q 5)	a)	Explain any four measure equipments used in bakery.	[4]
	b)	Name any Five cuts of vegetables with neat diagram.	[4]
	c)	Give two points to be followed while selection of egg.	[2]
Q6)	a)	Explain different parts of sandwiches	[4]
	b)	What principles to be followed while preparing salad.	[4]
	c)	List the colour pigment found in following.	[2]
		i) Spinach	
		ii) Carrot	
		iii) Onion	
		iv) Red cabbage	
Q 7)	a)	State any four physical & chemical changes during baking.	[4]
	b)	What points considered while preparing appetizers.	[4]
	c)	List any two derivatives of each sauce.	[2]
		i) Bechamel	
		ii) Mayonnaise	
Q 8)	a)	List any two types of vegetable salad.	[2]
	b)	List any two types of hot sandwiches.	[2]
	c)	Name any two uses of Sugar in bakery.	[2]
	d)	Give any two examples of cold appetizers.	[2]
	e)	Give any two examples of chemical raising agents.	[2]



Total No. of Questions: 8]	SEAT No.:
P5273	[Total No. of Pages : 2

B.Sc. (Hospitality Studies)

HS-202: FOOD & BEVERAGE SERVICE - II

	•	115-202 . FOOD & DEVERAGE SERVICE - 11	
		(2019 Pattern) (Semester - II)	
Time	e:3 H	Iours] [Max. Marks :	70
Instr	uctio	ns to the candidates:	
	<i>1</i>)	Q.1 is compulsory.	
	<i>2</i>)	Answer any six question from remaining questions.	
Q1)	Expl	lain terms (any ten):	
	i)	KOT	
	ii)	Travellers cheque	
	iii)	Potage	
	iv)	Tisane	
	v)	Entree	
	vi)	Ristretto	
	vii)	Sparkling water	
	viii)	Liqueur	
	ix)	Hops	
	x)	Pilsner	
	xi)	Oeuf	
Q2)	a)	Explain in detail with the help of flow chart the triplicate checkin system of KOT & BOT.	ոջ 8]
	h)	Draw a KOT format	2.

<i>Q3</i>)	a)	Plan	a 4 course french classical menu.	[5]
	b)	Writ	te the cover for the following dishes:-	[5]
		i)	Tomato juice	
		ii)	Caviar	
		iii)	Escargot	
		iv)	Pomfret Meuniere	
		v)	Shrimp cocktail	
Q4)	a)		n the help of chart classify non alcoholic beverages and mple.	give 1 [6]
	b)	Expl	lain -	[4]
		i)	Cappucino	
		ii)	Earl grey tea	
Q5)	a)	Defi	ne Liqueurs.	[2]
	b)	List	2 international brands for following:	[8]
		i)	Beer	
		ii)	Wine	
		iii)	Whisky	
		iv)	Vodka	
		v)	Gin	
		vi)	Brandy	
		vii)	Rum	
		viii)	Sake	
Q6)	a)	Writ	te a note on Service of Cigar.	[4]
	b)	Exp	lain parts of Cigar	[6]
Q7)	Witl	h the	help of flow chart explain beer manufacturing process.	[10]
Q8)	Dra	w and	l label sample A 'la carte cover and TDH cover setup.	[5 + 5]

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Total No. of Questions: 7]	SEAT No. :
P5274	[Total No. of Pages : 2
	[5827]-203
First Year B.S	Sc.(Hospitality Studies)

HS-203: HOUSEKEEPING OPERATIONS - II (2019 Pattern) (Semester - II)

		(2019 Pattern) (Semester - II)	
Instr		Hours] ons to the candidates: Question No 1 is compulsory. Solve any 5 questions from the remaining.	[Max. Marks: 70
Q 1)	De	fine the following terms (any 10)	[10]
	a)	Emergency key	
	b)	Control Desk	
	c)	Vacated room	
	d)	Spring cleaning	
	e)	Second Service	
	f)	Inspection check-list	
	g)	Gate Pass	
	h)	UR	
	i)	Stain	
	j)	Damp dusting	
	k)	Public Area	
	1)	SOP	
Q 2)	a)	Explain different functions performed by control desk.	[6]
	b)	Define dirty Dozen. List examples of dirty Dozen.	[6]

P.T.O.

Q 3)	a)	Explain step by step lost and found procedure followed by Housekeeping Department. [6]
	b)	Write down general Principles of Cleaning. [6]
Q4)	a)	Define daily cleaning. Write down daily cleaning procedure for occupied room. [6]
	b)	Explain different types of keys used in Hotel. [6]
Q5)	a)	Define weekly cleaning. Explain weekly cleaning procedure for Restaurant [6]
	b)	What is Evening service. Write down procedure of evening service. [6]
Q6)	a)	Explain rules of the floor for Housekeeping staff. [6]
	b)	List various records maintained by control desk. Draw and Explain any one format. [6]
Q7)	a)	Explain spring cleaning procedure for guest rooms [6]
	b)	Write a short note on. [6]
		i) Importance of Supervision.
		ii) Classification of Lost-n-found articles.

* * *

Total	No.	of (Questions	71
Ioui	110.	OI.	Questions	•

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SEAT No. :

[5827]-204

[Total No. of Pages :2

First Year B.Sc. (Hospitality Studies) HS 204: FRONT OFFICE OPERATIONS - II (2019 Pattern) (Semester-II)

	Sime: 3 Hours]		
Instructi 1)	ons to the candidates: Q.1 is compulsory.		
2)	Attempt any 5 questions from remaining.		
<i>Q1</i>) De	efine the following terms (Any 10).	[10]	
a)	Travelers cheque		
b)	CRS		
c)	Walking a guest		
d)	Overstay		
e)	Rack rate		
f)	Guarantee reservation		
g)	Master folio		
h)	Live move		
i)	Forecast		
j)	No show		
k)	House count		
Q2) a)	Explain the arrival procedure for foreign Guest.	[6]	
b)	Draw & Explain following formats.	[6]	
	i) Departure notification ship		
	ii) Guest History Card		
Q3) a)	Write short nots on:	[6]	
	i) Credit card handling procedure		
	ii) Safe deposite locker		
b)	Explain pre-arrival procedure for group	[6]	

Q4)	a)	Menlion the procedure of room change in detail.	[6]
	b)	Write in brief the process of rooming a VIP guest.	[6]
Q5)	a)	Mention the tasks performed by bell desk & draw the format of E Card.	rrand
	b)	List & explain various payment methods used in the hotel.	[6]
Q6)	a)	Explain the process of late checkout & its charges.	[6]
	b)	Draw & explain C form in detail.	[6]
Q7)	a)	Mention in brief the advance payment procedure.	[6]
~ ′	b)	What is the process of ECO & explain precausion to be taken offering express checkout.	while [6]



Total No.	of Questions 5] SEAT No. :
P5276	[Total No. of Pages :2
	F.Y. B.Sc. (Hospitality Studies)
	HS 209 : FRENCH (2019 Pattern) (Semester-II)
Time: 2 H	
•	ns: Questino No. 1 is compulsory. Answer any three from the remaining.
Q1) A)	Conjuguez les verbes an présent (Conjugate the verbs in Present Tense) (Any 2 of 3) [2]
	1) Je (appeler) Pierre.
	2) Nous (Couper) le gátean.
	3) Qu'est-ce que vous (étudies)?
B)	Quelle est la date? (What is the date?) (Any 1 of 2) [1]
	1) Wednesday 14 th February, 2001.
	2) Friday 26 th March, 1993.
C)	Quelle heure est-il? (What time is it?) (Any 2 of 3) [2]
	1) 6:15 pm.
	2) 8:00 am.
	3) 1530 hrs.
Q2) A)	Planifiez un menu de 4 cours en donnatune example de chaque cours. (Plan a 4 course menu (French Classical giving one example of each

- course). [5]
 - Expliquez les termes en anglais (Explain the terms in English) (Any 5 B) of 6). [5]
 - Chef Saucier. 1)

2) Zeste

Cognac 3)

4) Roux.

Mirepoix. 5)

Bouquet garni. 6)

Q 3)	A)	Expliquez les terms en anglais (Explain the terms in English) (Any 5 of			he terms in English) (Any 5 of 6) [5]	
		1)	AOC		2)	Le buffet
		3)	Le cruet		4)	Le vesse à bièse
		5)	La pappe		6)	La table
	B)	Non	nmez trois légume	s (Name 3 ve	getab	bles). [3]
	C)	Non	nmez deux vins d'	Alsace (Name	e 2 w	vines of Alsace Region). [2]
Q4)	A)	_	résentez la brigade estaurant brigade		-	une organigramme. (Represent Chart in French). [5]
	B)	Écri	vez les nombres er	lettres (Writ	e the	numbers in words) (Any 2 of 3). [3]
		1)	1e		2)	9e
		3)	76		4)	32
	C)	Met	tez le bon mesure	(Put the corre	ect m	neasure) (Any 2 of 3) [2]
		1)	Un	de tomates.		
		2)	Un			
		3)	Une			
Q5)	A)		nez les équivalen y 5 of 6).	ts en anglais	s (Gi	ve the equivalents in English) [5]
		1)	Sec		2)	Viande
		3)	Cuvée		4)	Ail
		5)	Beurre		6)	Lait.
	B)		nez les équivalen y 5 of 6).	ts en françai	is (G	ive the equivalents in French) [5]
		1)	Rice		2)	Cheese
		3)	Beer		4)	Pineapple
		5)	Avocado		6)	Salmon.
				+++	\	

Total No. of Questions: 8]	SEAT No. :	
P5277	[Total No. of Pag	es : 2

Second Year B.Sc. (Hospitality Studies) HS-301: FOOD PRODUCTION-III

(CBCS 2019 Pattern) (Semester -III)

Time: 3 Hours [Max. Marks: 70

Instructions to the candidates:

- 1) Question No. 1 is compulsory.
- 2) Attempt any 5 questions from Q. 2 to 8.
- 3) Neat diagram must be drawn wherever necessary
- Q1) A) Explain the following terms (Any ten)

[10]

- a) Bhaja
- b) Luchi
- c) Sambar
- d) Whipping
- e) Bivalves
- f) Meringue
- g) Chouricos
- h) Chiflon cake
- i) Self Rising flour
- j) Cyclic Menu
- k) Welfare catering
- 1) Fermentation
- B) Answer the questions in short (any Five)

[10]

- a) List four equipment required for mass/volume cooking.
- b) Give four desserts in Maharastrian cuisine.
- c) Explain the following
 - i) Hamam Dista,
 - ii) Chimta
 - iii) Karchid
 - iv) Tandoor
- d) List and Explain two equipment used in Rajasthani cuisine.
- e) Explain the following Tamil food in short pal payasam and Dosa.
- f) What do you mean by Kalia in Bengali Cuisine.

<i>Q2</i>)	a)	List and Explain selection criteria for fish.	[5]
	b)	Explain the function of the following ingredient in cake making (T function of each)	wo [5]
		i) Flour	
		ii) Sugar	
		iii) Fat	
		iv) Eggs	
		v) Baking powder	
Q3)	a)	Explain in detail any five stages of Bread making.	[5]
	b)	List and Explain Duties and responsibilities of larder chef.	[5]
Q4)	a)	Give detail Explanation for factors influencing volume forecasting.	[5]
	b)	Explain in detail principles of menu planning.	[5]
Q 5)	a)	Plan a lunch of Dinner menu to be served in industrial catering one day.	for [5]
	b)	List and explain the features of Gujarati cuisines.	[5]
Q6)	a)	Explain any five types of cookies in detail.	[5]
	b)	Give detail explanation for principles to be followed to plan a quankitchen for catering business.	tity [5]
Q 7)	a)	Explain the following	[5]
		i) Standardized Recipes	
		ii) Standards yield	
		iii) Portion size	
		iv) SPS	
		v) Briefing	
	b)	List and Explain any 10 types of bread under lean breads and Rich brea	ads. [5]
Q8)	a)	Plan a Five course festive goan Menu and explain the dishes in detail	.[5]
	b)	Explain the principles to the followed while indenting for quality kitchen Draw a Indenting format used in quality kitchen	nen. [5]



Total No	o. of Questions : 8]	SEAT No. :
P527	'8	[Total No. of Pages : 2
	[5827]-302	-
	S.Y. B.Sc. (Hospitality St	•
	HS - 302 : FOOD & BEVERAGE	SERVICE - III
	(2019 Pattern) (Semester	r - III)
Time: 3	3 Hours]	[Max. Marks : 70
	tions to the candidates:	
1) 2)	Question One is compulsory. Solve any 6 from the remaining.	
2)	Solve any o from the remaining.	
Q1) E	xplain the following terms:	[10]
a)) A.O.C.	
b)) Punt End.	
c)) Dunder.	
d)) Angel's Share.	
e)	Cobbler.	
f)	Feni.	
g)) Estufa.	
h)) Vinification.	
i)	Humidor.	
j)	Eau-de-vie.	
k)) Six shooter.	
1)	Vintage.	
Q2) a)	Explain Vine diseases. Explain any two.	[5]
b)	List 3 French Wine producing regions with o	one wine example from each.[3]
c)		[2]
	i) Rocking	
	ii) Malolactic Fermentation	
<i>03</i>) A	answer the following (any five):	[10]
~ /		L-*.

- Name two Indian Single Malt Whisky. a)
- Name two Indian Vineyard. b)
- Name two coffee flavoured liqueurs. c)
- Name two International Brands of Gin. d)
- Name two Brands of Cognac. e)
- Name two Red and White grapes varieties each. f)

Q 4)	Diffe	fferentiate between (any two):			[10]	
	a)	Scotch Whisky and Irish Whisky.				
	b)	Pot s	still and Patent Still.			
	c)	Cog	nac and Armagnac.			
Q 5)	Atte	mpt a	ny two:			[10]
	a)	List	and explain any 2 Liqueur mar	nufac	eturing process.	
	b)	Brie	fly explain methode champeno	ise.		
	c)	List	points to be considered while	maki	ng cocktails.	
<i>06</i>)	Ansv	wer th	ne following (Any two):			[10]
£°)	a)		ne aperitif. Explain the followir	ng and	eritif:	[-]
	u,	i)	Campari	ii)	Pastis	
		iii)	Lillet	iv)	Dubonnet	
	b)		any five rules of food and win			
	c)		and explain any five equipmen		•	
Q 7)	Solv	e any	two of the following:			[10]
	a)	Expl	ain the manufacturing process	of w	hisky in brief.	
	b)	Defi	ne wine. Explain following typ	es of	wines:	
		i)	Fortified wine	ii)	Aromatized wine	
		iii)	Sweet wine	iv)	Sparkling wine	
	c)	Defi	ne cocktail and explain any fou	ır co	cktail making method.	
0 0)	XX 7°.1				CD 1W	[10]
Q 8)	With	ı a ne	at flowchart, explain manufact	turin	g process of Red Wine.	[10]
			\rightarrow \rightarrow	\rightarrow		

Total No. of Questions: 8]	SEAT No.:
P5279	[Total No. of Pages : 2

S.Y. B.Sc. (Hospitality Studies)

HS-303: ACCOMMODATION OPERATIONS - I

(2019 Pattern) (Semester - III) (4 Credits)

Time: 3 Hours] [Max. Marks: 70
Instructions to the candidates:

1) Q. 1 is Compulsory solve any (10).

2) Solve any 6 questions from (Q. 2 to Q. 8)

Q1) Solve any 10 terms out of 12:

All questions carry equal marks.

[10]

- a) Contract
- b) Pest

3)

- c) Safety
- d) Linen Inventory
- e) OPL
- f) Ihobana
- g) Folio
- h) House Count
- i) GHC
- j) ATG
- k) Mechanical Complaints
- 1) No-show%

Q2)	a)	Define Contract and list down disadvantages of contract job.	[5]
	b)	Explain prevention and control of silverfish and Fungai.	[5]
Q3)	a)	Explain the role of Security department in 5 star hotel.	[5]
	b)	What is Recycling of Materials give examples.	[5]
Q4)	a)	Measures to control linen & maintain good inventory.	[5]
	b)	Draw a neat layout of on-premise laundry.	[5]
Q5)	a)	Write any 5 principles of flower arrangement.	[5]
	b)	Write the selection criterion far bed linen.	[5]
Q6)	a)	What is charge privellage and credit monitoring.	[5]
	b)	Write the formula far:	[5]
		i) House count	
		ii) ARR	
<i>Q7</i>)	a)	Explain discrepancy Report and draw the format.	[5]
	b)	Write any 5 personality fruits of GRE.	[5]
Q8)	a)	Explain any 2 types of Complaints.	[5]
	b)	Handle the situation of Death in the hotel.	[5]

Total No	o. of Questions : 5]	SEAT No.:	
P5280	0	[Total	No. of Pages : 1
	[5827]-305		
	First Year B.Sc. (Hospitality	Studies)	
	HS 308: COMMUNICATION	N SKILLS	
	(2019 Pattern) (Semester	r-III)	
Time: 2	Hours1	Γ	Max. Marks : 35
	ions to the candidates:	L	.,_,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
1)	Q.1 is compulsory		
2)	Slove any 3 questions from Q.2 to Q.5.		
01) De	efine the following terms. (Slove any 5 out of	7)	[5]
a)	Interpersonal communication.		[-1
b)	-		
c)	Medium.		
d)	Extempore.		
e)	Communication.		
f)	Notice.		
g)	Hearing.		
Q2) a)	Differentiate between interpersonal and ma	ass communica	tion. [5]
b)	What are the attributes required for a culin	ary professiona	al. [5]
<i>Q3</i>) W	rite short notes on (any two)		[10]
a)	Types of listening.		
b)	Do's and Dont's of group discussion.		
c)	Telephone etiquette.		
d)	Note making.		
0.4	W. 15 U. 51 S. 11 11 6 F		

- Q4) a) Hotel Radisson Blu Pune is looking for F&B manager for their multicuisine restaurant. They had put up an advertisement in the 'times of India" newspaper. Apply for the post assuming suitable data.[5]
 - b) Define barriers to effective communication. Discuss emotional barrier and organizational barriers. [5]
- $\it Q5$) a) Define body language. Explain gestures and physical appearance as a part of body language. [5]
 - b) Differentiate between oral and written communication. [5]

• • •

Total No. of Questions : 8]	SEAT No.:

P5281 [Total No. of Pages : 2

[5827]-501

T.Y. B.Sc. (Hospitality Studies)

HS - 501: ADVANCED FOOD PRODUCTION - I

			(2019 Pattern) (Se	mester - V)
Time	2:3 E	Hours	·]		[Max. Marks : 70
Instr	uctio	ons to	the candidates:		
		<i>1</i>)	Question No.1 is compulse	ory.	
		<i>2</i>)	All questions carry equal	marks	S.
		<i>3</i>)	Draw neat diagram where		
		<i>4</i>)	Attempt any 6 questions fr	om q	uestion No. 2 to 8.
Q 1)	Exp	lain t	he following terms (Any te	en):	[10]
	i)	Tort	illa	ii)	Paella
	iii)	Icin	g	iv)	Minestrone
	v)	Gala	antine	vi)	Galangal
	vii)	Rise	otto	viii)	HACCP
	ix)	Tha	W	x)	Sushi
	xi)	Arb	orio	xii)	Wok
Q 2)	a)	Exp	olain the ingredients used ir	ı Icin	g. [4]
	b)	Exp	olain the 4 Garbage disposa	al me	thod. [4]
	c)	Diff	ferentiate between Nouvell	e cuis	sine & Haute cuisine. [2]
Q 3)	a)	Exp	olain the factors affecting k	itche	n design. [4]
	b)	Exp	plain the classification of flo	our pa	astries with example. [4]
	c)	Des	cribe the selection criteria	of ch	icken? [2]
Q4)	a)	Exp	olain 2 cuts of Beef and Po	rk.	[4]
	b)	Exp	lain the salient features of	Nouv	elle cuisine. [4]
	c)	Des	cribe the 4 ingredients use	d in I1	talian cuisine. [2]

Q5)	a)	Write the short notes on Italian cuisine.	[4]
	b)	Explain the method of preparation short crust pastry.	[4]
	c)	Draw kitchen layout for coffee shop.	[2]
Q6)	a)	Explain the factors affecting tenderness of meat.	[4]
	b)	Describe the different types of chocolate used.	[4]
	c)	Enlist the 4 popular dishes of French cuisine.	[2]
Q 7)	a)	Explain the composition and basic quality factors of meat.	[4]
	b)	Explain any 4 manufacturing and processing method of chocolate.	[4]
	c)	Enlist different types of kitchen.	[2]
Q8)	Ans	wer the following.	
	a)	Name class 1 preservative with use.	[2]
	b)	Name synthetic colour agent with use.	[2]
	c)	Name natural sweetening agent with use.	[2]
	d)	Enlist 4 Ingredients used in Spanish cuisine.	[2]
	e)	Explain the care to be take in chocolate work	[2]



TI 4 IN . 60 41 401				
Total No. of Questions: 10] P5282			SEAT No.:	
			[Total	No. of Pages: 2
		[5827]-	502	
		B.Sc. (Hospital	ity Studies)	
HS	- 50	02 : ADVANCED FOOD &	& BEVERAGE SE	ERVICE - I
		(2019 Pattern) (S	Semester - V)	
Time	e:3 F	Hours]	ſM	lax. Marks : 70
		ons to the candidates:	_	
	1)	Question No.1 is compulsory.		
	2)	Solve any 6 questions from question	n No.2 to Q.10.	
Q 1)	Explain the following (Any 10):			[10]
	a)	Formal Banquet		
	b)	Vegan Food		
	c)	LIPO		
	d)	Table wine		
	e)	Blush wine		
	f)	FILO		
	g)	BFP		
	h)	Budget		
	i)	RSOT		
	j)	Organic Food		
	k)	Labor Cost		
	1)	Overhead Cost		
<i>Q2</i>)	a)	Define Budget. Write down obj	ective of budget.	[5]
~ /	b)	Raise a function prospectus for Suitable data.		
Q3)	a)	Write a detailed note on carving Gueridon Service.	hygine practices to be fo	ollowed during [5]

b) Explain the limitation of F & B control.

[5]

<i>Q4</i>)	a)	Diffrenciate between centralized and De centralized Room Service.	[5]
	b)	Explain Breakfast service in Room.	[5]
Q5)	a)	Define in Room Dining. Draw & Explain any two formats used IRD.	in [5]
	b)	Plan a Five course continental Menu with wines for formal Banquets.	[5]
Q6)	a)	What is Molecular Gastronomy food used and explain in brief we example.	ith [5]
	b)	What are the concept of Break even point with the help of a neat characteristic and the concept of Break even point with the help of a neat characteristic and the concept of Break even point with the help of a neat characteristic and the concept of Break even point with the help of a neat characteristic and the concept of Break even point with the help of a neat characteristic and the concept of Break even point with the help of a neat characteristic and the concept of Break even point with the help of a neat characteristic and the concept of Break even point with the help of a neat characteristic and the concept of Break even point with the help of a neat characteristic and the concept of Break even point with the help of a neat characteristic and the concept of Break even point with the help of a neat characteristic and the concept of Break even point with the help of a neat characteristic and the concept of Break even point with the help of a neat characteristic and the concept of Break even point with the help of the concept of the conc	art. [5]
07)	-)	White a note on second food	r <i>e</i> n
<i>Q7</i>)	a)		[5]
	b)	What are the various obstacles of food cost control.	[5]
Q8)	a)	Do Genetically Modified food have impact on environment.	[5]
	b)	List and write Five Disadvantages of Genetically Modified Food.	[5]
Q9)	Exp	plain the emerging trends in F & B Industry. [1	10]
Q10)		ite a cover accompaniment and service method of the following disl m Gueridon Trolly. [$4 \times 2^{1/2} = 1$]	
	a)	Crepe' Suzzet	
	b)	Roast chicken	
	c)	Rum Omlette	
	d)	Banana Flambe'	

P5283	o. of Questions : 8]	SEAT No. : Total No. of Pages :3
1 5200	[5827] - 503	-
HS-	B.Sc. (Hospitality Studie 503 : ADVANCED ACCOMMODATIO	
	(2019 Pattern) (Semester	
Time: 3	_	[Max. Marks : 70
Instructi 1)	ons to the candidates: Question No. 1 from both sections is compulsory.	
2)	Draw neat diagrams formats whenever necessary.	
	SECTION - I	
Q1) Ex	plain the following terms. (any 10)	[10×1]
a)	Emphasis	
b)	Formal Balance	
c)	Radial Balance	
d)	Rock Garden	
e)	Water Garden	
f)	Capital Budget	
g)	Softy Stock	
h)	Lead time	
i)	Operating budget	
j)	Usage rate	
k)	Harmony	
1)	Rhythm	

Q2) Write short notes on (any 2).

 $[2\times5]$

- a) Discuss the factors to be kept in mind while refurnisning.
- b) Explain the benefits of Budgetary control.
- c) Explain the elements of design.

Q 3)	3) Write down the following (any 2). [5]		
	a)	Explain the concept of ROL.	
	b)	Discuss the procedure of redecoration.	
	c)	Explain the basic care and maintenance of plants.	
Q4)	Drav	w the formats (Any 1).	[5]
	a)	Snag list.	
	b)	Bin card.	
		SECTION - II	
<i>Q1</i>)	Expla	ain the following terms (any 10)	[1×10]
	a)	City account	
	b)	Point of sale	
	c)	Market tolerance	
	d)	Rate cutting	
	e)	CVGR	
	f)	Direct sales	
	g)	Floor limit	
	h)	ARG	
	i)	ADR	
	j)	UP selling	
	k)	Suggestive selling	
	1)	OTA	

Q2) Write short notes on (any 2).

 $[2\times5]$

- a) Discuss the benifits of room forecasting.
- b) Explain the rule of thumb approach.
- c) Discuss the role of front office personnel in maximizing occupancy.

Q3) Write down the following (any 2).

 $[2\times5]$

- a) Explain the functions of night auditor.
- b) Discuss various basis for room changing.
- c) Describe the various salestools used in front office.

Q4) Draw the format (Any 1)

[5]

- a) Three days room forecast.
- b) Night auditors reports.

• • •

Tota	l No.	of Questions : 5] SEAT No.	. :
P52	284		al No. of Pages : 2
	uction 1)	Hours] ons to the candidates: Question.1 is compulsory. Attempt any three from Q.2 to Q.5.	[Max. Marks: 35
Q1)	Exp	plain the following terms. (any 5)	[5]
	a)	Personality.	
	b)	External motivation.	
	c)	Negative attitude.	
	d)	Downward Communication.	
	e)	Stress.	
	f)	Team.	
	g)	Communication.	
Q2)	Wri	te short notes on (any two)	[10]
	a)	Elements of personality.	
	b)	Importance of time management.	
	c)	Advantages of high self esteem.	
Q3)	Exp	plain in brief (any two).	[10]
	a)	Define Attitude. Explain the factors that determine attitude	ıde.

Explain how will you optimize your time effectively at workplace?

What are the do's and dont's of a team work?

b)

c)

P.T.O.

Q 4)	Diffe	rentiate between the following (any two).	[0]
	a)	External motivation v/s Internal motivation.	
	b)	Positive attitude v/s Negative Attitude.	
	c)	Inspiration v/s Motivation.	
Q5)	a)	Your friend is appearing for an interview How will you guide him for interview as per recruiters expectations?	his [5]
		OR	
	a)	Describe Johari window with one example.	[5]
Q5)	b)	•	
	OR		
	b)	What are the general guidelines to follow while making a presentation	? [5]

Tota	al No	o. of Questions : 5]	SEAT No. :
P5285		5 [5827] - 506 B.Sc. (HS)	[Total No. of Pages : 3
		HS-509: BASIC ACCOUNTA	
		(2019 Pattern) (Semest	ter - V)
	ructi 1) 2)	Hours] ions to the candidates: Question.1 is compulsory. Attempt any three questions from Q.2 to Q.5. Use of simple calculator is permitted. Figures to the right indicate full marks.	[Max. Marks: 35
Q1)	Ex	explain the following terms (any 5)	[5]
	a)	Transaction	
	b)	Drawings	
	c)	Solvent person	
	d)	Folio	
	e)	Creditor	
	f)	Discount	
	g)	Goods	
Q2)	a)	Journalise the following transactions.	[5]
		2022 February 1 Akash started business	s with cash ₹ 2,00,000.
		" 3 Purchased goods for ca	ash ₹ 12,000.
		" 5 Paid stationery ₹ 5,000	

10 Sold goods for cash ₹ 15,000

28 paid salaries ₹ 7,500

P.T.O.

- b) Write a complete sentence and then state whether the sentence is True or False. [3]
 - i) Cash account always has a debit balance.
 - ii) Goodwill is a tangible asset.
 - iii) Journal is called principal book of accounts.
- c) Write down the advantages of special functions Book. [2]
- Q3) Answer the following questions (any two).

[10]

- a) Write the Rules of debit & credit.
- b) State the importance of Hotel Accounting.
- c) What are the advantages of double entrybook keeping system?
- **Q4)** a) Prepare a Trial Balance from the following balances of Omega Co. as on 31st March 2022. [5]

Particulars	₹	Particulars	₹
Cash	65,000	Drawings	5,000
Capital	80,000	Bank overdraft	4,200
Furniture	15,000	Salaries	7,800
Printing & Stationery	400	Purchases	40,000
Sales	60,000	Goodwill	11,000

b) Given: Opening Stock - ₹ 16,550, Purchases - ₹ 33,400, Cash purchases - ₹ 1600, Return outwards- ₹ 2,500, Sales - ₹ 75,000, Return Inwards - ₹ 3000, Kitchen Expenses - ₹ 3,500, Carriage - ₹ 4,450, Closing stock - ₹ 30,000.

[5]

Prepare Trading Account to find out the amount of Gross Profit/Gross Loss.

- Q5) Mr. and Mrs. Rajendra Patil arrived in Hotel. Durga on 5th August at 12.00 Noon and occupied Room No. 305 on E.P. @ ₹ 6,000. They checked out on 8th July at 7.00 p.m. Their charges and credit items during their stay in a hotel are given below. [10]
 - Aug. 5 Change items Lunch, A.N.C.; Telephone ₹ 30; Taxi charge ₹ 150; Dinner; Deposited ₹ 12,000 in cash as an advance.
 - Aug. 6 Charge items E.M.T.; Breakfast with one guest; LocalTour ₹ 2,000; Snacks ₹ 170; Coffee; Dinner.
 - Aug. 7 Charge items E.M.C.; Breakfast; Laundry ₹ 220; Newspaper ₹ 40; Lunch; Gift articles ₹ 700; A.N.T.; Telephone ₹ 50; Dinner for one only. Deposited ₹ 5,000.
 - Aug. 8 Charge items E.M.T.; Breakfast, Newspaper ₹ 20; Soft Drinks ₹ 100; Lunch; Train Tickets ₹ 1500.

Tariff - Tea ₹ 40 per cup.

Coffee ₹ 50 per cup.

Breakfast ₹ 150 per person.

Lunch ₹ 220 per person.

Dinner ₹ 300 per person.

Apply 12% G.S.T. on Apartment and Food. Check out time 12.00 Noon. Mr. Patil settled his account in cash. Prepare Guest weekly Bill in columnar form.



Total No	o. of Questions : 5]	SEAT No. :
P528	6 [5827]-601	[Total No. of Pages : 2
	Third Year B.Sc. (Hospital	ity Studies)
	HS-602: ADVANCED FOOD PI	RODUCTION-II
	(2019 Pattern) (Semest	ter -VI)
Time: 3	Hours]	[Max. Marks : 70
Instruct	ions to the candidates:	
1)	Question No. 1 is compulsory.	
2)	All other questions carry equal marks.	
3)	Draw neat diagram wherever necessary.	
<i>Q1</i>) Ex	aplain the following terms (any ten)	[20]
a)	Dashi	
b)	Brie	
c)	Parfait	
d)	Par stock	
e)	Duxcelle	
f)	Black pudding	
g)	Pate on croute	
h)	Deglaze	
i)	SPS	
j)	Aspic	

Q2) Solve (any two)

Mandoline

Frittata

k)

1)

[10]

- a) Write a short note on "Saudi Arabia Cuisine".
- b) Explain in details Ham and Bacon.
- c) Explain the process of terrine making.

Q3) Solve (any two)

[10]

- a) Explain any Five dishes of "thai cuisine".
- b) Explain any Five ingredients used in charcutiere in details.
- c) Write classification of Dessent with one example.

Q4) Solve (any two)

[10]

- a) Write any Five Equipments used in "Chinnese cuisine".
- b) Write classification of sausages and explain with two examples each.
- c) Draw a neat format of Function prospectus..

Q5) Solve (any two)

[10]

- a) Explain organoleptic and sensory evaluation.
- b) Explain any two kitchen admistration records in details.
- c) Write a short note on menu Engineering.

Q6) Solve (any two)

[10]

- a) Explain in details any Five Indian regional Dessent.
- b) What is mousse and mousselline?
- c) Define purchasing and explain any two types in details.



Total	l No	. of Questions : 8]	SEAT No. :	
P5287		[5827]-602	[Total No. of Page	es: 2
	HS	T.Y. B.Sc. (Hospitality St 5-603 : ADVANCED FOOD & BEVE (2019 Pattern) (Semeste	RAGE SERVICE - II	
Instr		Hours] ons to the candidates: Question No. 1 is compulsory. Attempt any 6 questions from questions No. 2 to	[Max. Marks	: : 70
Q1)	Ex	plain the following terms (Any 10).		[10]
	a)	SOP		
	b)	FLBR II		
	c)	QSR		
	d)	ASP		
	e)	FL II		
	f)	PVB		
	g)	ECR		
	h)	Sports Bar		
	i)	Voyage		
	j)	Gangway		
	k)	Index of Productivity		
	1)	Soda gun		
Q 2)		nn a duty roaster for a fine dining restaurant w x operating only for dinner service. Assume su	itable data wherever requi	
Q 3)	Ex	plain all parts of American Bar in detail with	appropriate diagram.	[10]
Q 4)	a)	Describe financial and marketing policies	of quick service restauran	t.[5]

Explain organising and staffing in Industrial Catering.

b)

[5]

Q 5)	a)	Write a short note on Airline Catering meal types.	[5]
	b)	Explain Cruise catering Service procedures.	[5]
Q6)	a)	Explain Task analysis in short.	[5]
	b)	Describe control & performance measures used in Hotels F & management.	& B [5]
Q7)	Drav	w following bar records in detail.	
	a)	Inter Bar transfer.	[5]
	b)	Bin card.	[5]

 $\it Q8$) Explain various sources of finance available in opening or planning of any restaurant. [10]



Total No. of Questions: 7]		SEAT No. :
P5288	[5927] 602	[Total No. of Pages :2

[5827]-603

T.Y.B.Sc. in (Hospitality Studies) HS-604 ADVANCED ACCOMMODATION OPERATIONS - II

1	19-	(2019 Pattern) (Semester-VI)	0113 - 11
Instr		Hours] [M ons to the candidates: Q.1 is compulsory. Q.2 to Q.7 attempt (any 5).	ax. Marks : 70
Q 1)	Ex	plain the following terms.	[10]
	a)	Wainscot	
	b)	Pelmet	
	c)	Cornice	
	d)	Jint	
	e)	Primary colour	
	f)	MIS	
	g)	ARR	
	h)	Yield	
	i)	Differential Pricing	
	j)	Wash out factor	
Q 2)	a)	Give a brief on Psychological effects of colour and different Hue & Intensity.	iate between [6]
	b)	What are soft furnishings? Explain any three in details.	[6]
Q 3)	a)	Draw and explain any two types of Curtains.	[6]
	b)	Give any three advantages and disadvantages of Carpets?	[6]
Q4)	a)	Explain the selection criteria for floors.	[6]
	b)	Define - Lighting. What is soffit lighting?	[6]

Explain the features of management Information system in Rooms **Q5**) a) Division. **[6]** What is forecasting? Give the benefits of forecasting. **[6]** b) **Q6**) a) Draw a layout of single guest room to the scale. **[6]** Classify floor finishes and give two examples of each. **[6]** b) Explain any six types of wall covering. **[6] Q7**) a) State the formula of: **[6]** b) i) **ADR** Understay ii) Local occupancy % iii) iv) Room occupancy % No-show % v) vi) Walk - in %

K K K

Total No. of Questions: 8]	SEAT No. :
P5289	[Total No. of Pages : 2

[5827]-604

T.Y. B.Sc. (Hospitality Studies)

HS-608: Entrepreneurship Development (2019 Pattern) (Semester-VI)

		(2019 Pattern) (Semester-VI)	
Time	e:3	Hours] [Max. Marks	: 70
Insti	ructi	ons to the candidates:	
	1)	Question 1 is compulsory.	
	2)	Attempt any six questions from Q.2 to Q.8.	
	3)	All questions carry equal marks.	
Q1)	Ex	plain the following terms: (Any 10)	[10]
	a)	Intrapreneur.	
	b)	GST.	
	c)	IDBI.	
	d)	Manager.	
	e)	Job Description.	
	f)	Market survey.	
	g)	Pure Entrepreneur.	
	h)	E-Commerce.	
	i)	Mergers.	
	j)	Rashtriya Mahila Kosh.	
	k)	FDA.	
	1)	Trademark.	
<i>Q2)</i>	a)	Explain the reasons for growth of entrepreneurship.	[5]
	b)	Describe the organisational plan with respect to type of ownership.	[5]
Q3)	a)	Describe the concept of feasibility study.	[5]
	b)	Explain the importance of financial plan.	[5]

Q 4)	a)	Explain the internal sources of Finance.	[5]
	b)	Explain the importance of Women Entrepreneurs.	[5]
Q5)	a)	What is SWOT analysis? Explain its importance in business.	[5]
	b)	Describe the concept of Corporate Social responsibility Entrepreneurship.	in [5]
Q6)	a)	List down any 5 laws important for Entrepreneur.	[5]
	b)	What is Business plan? Explain two contents of Business plan.	[5]
Q7)	a)	Explain the growth strategies in respect to;	[5]
		i) Joint Ventures	
		ii) Franchising	
	b)	Describe the concept of AGMARK.	[5]
Q8)	a)	Describe the importance of NABARD.	[5]
	b)	Explain any 5 problems faced by women entrepreneur.	[5]



Total No. of Questions : 7]	SEAT No. :
P5290	[Total No. of Pages : 1

[5827]-605

BSc. (Hospitality Studies) HS - 609: PRINCIPLES OF MANAGEMENT (2019 Pattern) (Semester - VI)

Time: 3 Hours] [Max. Marks : 70] Instructions to the candidates: Question no.1 is compulsory. 2) Answer any five questions from the remaining. Q1) Write short notes on (any 5): [20] Types of decisions b) Delegation of work c) Benefits of motivated workforce d) Skills required for a Hotel Manager e) Internal factors affecting Management Two types of communication g) span of control h) Importance of control process Explain the Scientific Management Theory of F.W. Taylor. [10] (02)*O3*) Describe the various steps in Planning Process. [10] (Q4)Define Organizing. Explain the various principles of organizing. [10] Define Leadership. Explain any 4 styles of leadership. [10] *O*5) Q6) Describe the motivation theory of McGregor. Theory 'X' and 'Theory Y'. [10] Q7) Define coordination. Explain the need for coordination in different departments of a hotel with an example. [10]



Tota	l No	o. of Questions : 8] SEAT No. :	
P52	291	[Total] [5827] - 606 T.Y. B.Sc. (Hospitality Studies) HS - 610 : TOURISM OPERATIONS	No. of Pages :2
Instr	ucti	(2019 Pattern) (Semester - VI) Hours] [M ions to the candidates: Question No. 1 is compulsory. Attempt any 5 from remaining.	ax. Marks : 70
Q1)	Exga)	eplain the following terms. (any 10) Outbound tourism	[20]
	b)	Sports tourism	
	c)	VFR	
	d)	Excursion	
	e)	ASI	
	f)	Passport	
	g)	Accommodation	
	h)	Medical tourism	
	i)	IRCTC	
	j)	Visitor	
	k)	Transit hotel	
	1)	Tourist	
Q2)	An	nswer the following (Any 2).	[10]
	a)	Explain 'Amenities and 'Attraction' of tourism.	
	b)	Define an Escort. Write down functions of an escort.	
	c)	Explain 'Multiplier effect' under an economic impacts of to	ourism.
<i>(</i> 3)	Δn	nswer the following (Any 2)	[10]

Q3) Answer the following (Any 2).

[IU]

- a) Explain the secondary constituents of tourism.
- Discuss the role of transport in the tourism. b)
- Explain the types of tour packages of package tours. c)

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Q4)	a)	What is VISA? Explain any 4 types of VISA. [5]
	b)	Explain special interest tourism. [3]
	c)	Give any two names of international airlines with its country of origin.[2]
<i>Q5</i>)	Wirte	e a short notes on (Any 2) [10]
	a)	Cultural impacts of tourism.
	b)	UNWTO
	c)	Resources for planning itineraries.
Q6)	a)	What is 'Citizenship'? Write any 4 conditions by which it can be awarded? [5]
	b)	Explain any 3 types of travel agencies in brief. [3]
	c)	Write down the theme and a host nation for a 'World Tourism Day - 2021'. [2]
Q7)	a)	Explain the impact of 'COVID - 19'. Pandemic on tourism in India. [5]
	b)	Explain the career opportunities for tourism professional. [5]
		OR
	Exp	lain the following.
	a)	Capsule hotel
	b)	Boutique hotel
	c)	Floatels
	d)	Motels
	e)	Heritage hotel
Q 8)		an itinerary of 3 nights and 4 days for a group of 30 serior citizens elling from Pune to Goa. [10]

Total	No.	of Questions : 5]	SEAT No.:		
P52	92		[Total No. of Pages : 2		
		[5827]-607			
		B.Sc. (H.S.)			
		HS - 611 : HOTEL RELA			
		(2019 Pattern) (Semeste	er - VI)		
Time: 3 Hours]			[Max. Marks : 70		
		ons to the candidates:			
	1) 2)	Attempt all the questions. Figures to the right indicate full marks.			
	2)	1 igures to the right mateur futt marks.			
Q1) Define the following Terms (Any five):			[10]		
	a)	Contract			
	b)	Minor			
	c)	Unpaid Seller			
	d)	Consideration			
	e)	Goods			
	f)	Strike			
	g)	Lock down			
	h)	Complaint			
<i>Q</i> 2)	Wı	rite short notes (Any Two):	[10]		

- Capacity of the parties. a)
- Rights of buyer under sale of Goods Act. b)
- Incoming and outgoing partners. c)
- Types of partner. d)

03	Answer the questions	(Any	v Three):
$\mathbf{v}_{\mathbf{J}}$	This wer the questions	(y IIIICC,	, .

[15]

- a) Guidelines of vishakha case & ors.
- b) Explain the procedure to be followed by Food Inspector.
- c) Provisions regarding the deduction of wages.
- d) Write in detail registration procedure under Bombay shops and Establishment Act.
- e) What is G.S.T. and when it was implemented in India?

Q4) Answer Any Two:

[20]

- a) Explain the benefits of G.S.T. in detail.
- b) Explain the provisions regarding working hours for Adult under the factories Act, 1948.
- c) Rules regarding Environment protection Act.
- d) State in brief procedure for redressal of grievances before National Commission.
- e) Provisions related to import and Export of Food.

Q5) Answer the following (Any three):

[15]

- a) List the name of Ten licenses required to start Five Star Hotel.
- b) Distinguish between Memorandum of association and Articles of Association.
- c) Define free consent and explain the essential elements of free consent.
- d) Explain the important provisions of minimum wages Act.
- e) Explain the duties of partners.



Total No. of Questions : 5]				SEAT No.:		
P5293				[Total No. of Pages : 2		
		[5827]]-608			
		T.Y. B.S	c. (H.S	5.)		
		HS - 612 : FO	OD SO	CIENCE		
		(2019 Pattern) (Semes	ter - VI)		
Time	: 2 F	Hours]		[Max. Marks : 35		
Instr	uctio	ons to the candidates:				
	1)	Question 1 is compulsory.				
	<i>2</i>)	Solve any 3 from Q.2 to Q.5.				
Q1)	Ma	atch the following:		[5]		
		A		В		
	i)	AGMARK	a)	Solid to liquid		
	ii)	Mayonnaise	b)	Voluntary food standard		
	iii)	Boiling under pressure	c)	Browning reaction		
	iv)	Melting point	d)	Steaming of Idli		
	v)	Caramalization	e)	Emulsion		
Q 2)	Wr	rite short notes on: (any 2)		[10]		
	a)	Pasteurization				
	b)	HACCP				
	c)	P ^H and its relevance in the foo	d indust	ry.		
	d)	General guidlines to prevent w	ater and	l food borne diseases.		
Q 3)	a)	Explain the concept of Danger necessary in food establishmen		Why is protective display of food $[2 + 3]$		
	b)	Define undesirable browning a control undesirable browning	_	ain any 3 preventive measures to $[2 + 3]$		
		Ol	R			
	b)	Explain any 2 compulsory foo	d standa	ards followed in India. [5]		

P.T.O.

Q4)	a)	Explain the importance of pest control in the food establishm suggest 2 control measures each for Rats and Cockroaches.	nent and [2 + 3]
	b)	Differentiate between food poisoning and Food infection, Give each of Yeast and Bacteria in food industry.	/e 1 use [3 + 2]
		OR	
	b)	Explain cross contamination and list 3 ways to preven contamination in food.	t cross [2 + 3]
Q5)	a)	Define Food Adulteration and list the adulterant and the test to the adulterant in following foods.	o detect [1 + 4]
		Coffee and Semolina.	
		OR	
	a)	Define Food spoilage. Give 2 spoilage indicators in the following items.	ng food [1 + 4]
		Milk, Fish, Canned foods, Cereals.	
	b)	Give general guidelines for food storage in catering establishme	ent. [5]