

Total No. of Questions : 5]

SEAT No. :

P4966

[Total No. of Pages : 2

[5071] - 1006

MPM

106 : RESEARCH METHODOLOGY

(2013 Pattern)

Time : 2½ Hours]

[Max. Marks : 50

Instructions to the candidates:

- 1) *All questions are compulsory.*
- 2) *Each question has internal option.*
- 3) *Each question carries 10 marks.*
- 4) *Figures to right indicate marks for that question or subquestion.*
- 5) *Support your answers with suitable examples.*

Q1) a) What do you by research and management research? Explain the scientific method of research with its characteristics. **[10]**

OR

b) A Human Resource Manager wants to carry out research on employee satisfaction. Describe the steps he should follow in carrying out this research **[10]**

Q2) a) Explain the following terms in management research with examples. **[10]**

- i) Management Question
- ii) Research Question
- iii) Investigation Question

OR

b) Explain the terms 'Hypothesis, Null and Alternative Hypothesis. What are qualities of a good hypothesis?

Q3) a) Elaborate the concept, of Exploratory research. How do you use the following techniques of Exploratory research. **[10]**

- i) Case study Method
- ii) Secondary data Analysis

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OR

- b) i) Explain the features of a good research design. [5]
- ii) Write a shortnote on descriptive research design. [5]

Q4) a) What is scaling? Describe the various techniques of scaling management research. [10]

OR

- b) Describe the various levels of measurement. Write the appropriate data analysis method for each level. [10]

Q5) a) What is secondary Data? Explain the sources of secondary data write down the disadvantages of secondary data. [10]

OR

- b) Prepare a questionnaire for any one of the following situations. [10]
 - i) To understand the perception of customer towards new by launch two wheeler
 - ii) To understand the satisfaction level of employee in an organisation.

