

SAVITRIBAI PHULE PUNE UNIVERSITY

(Formerly University of Pune)



EXAMINATION CIRCULAR NO.127 OF. 2024

Second Year M.B.A.(Service Management)(2021Pattern)

Examination of MAR/APR- 2024

(Under Faculty of COMMERCE AND MANAGEMENT : B)MANAGEMENT)

INSTRUCTIONS FOR CANDIDATES

- Candidates are required to be present at the examination centre, THIRTY MINUTES before the stipulated time.
- Candidates are forbidden from taking any material into the examination hall that can be treated as a malpractice.
- Candidates are requested to see the Notice Board at their center of examination regularly for changes if any that may be notified later in the program.
- No request shall be granted for change in time or date for the University Examination on any ground.
- Candidates are requested to note the Day, Date and Time of Paper.
- Candidates are permitted to use stencils at the time of examination.
- The exchanges of side-rules, drawing instruments of other materials used in the examination hall is not permitted at the time of examination. Candidates must bring their own instruments and will not be allowed to borrow from each other under any circumstances.
- Use of non-programmable battery operated electronic pocket size Calculator is allowed. The exchange of Calculators is not allowed. Electronics Devices including mobile are not allowed at the time of examination.
- The written examination will be conducted in the following order.

SEMESTER - IV

Time:-2.00 PM To 4.30 PM

Day & Date	Paper Code	Subject
Monday 27-05-2024	401	GC-14 ENTERPRISE PERFORMANCE MANAGEMENT
Tuesday 28-05-2024	402	GC-15 INDIAN ETHOS & BUSINESS ETHICS
Wednesday 29-05-2024	405	GE-UL-19 GLOBAL STRATEGIC MANAGEMENT Time:-2.00 PM To 4.00 PM
Thursday 30-05-2024	406	GE-UL-20 TECHNOLOGY COMPETITION & STRATEGY Time:-2.00 PM To 4.00 PM
Friday 31-05-2024	407	GE-UL-21 CYBER LAWS Time:-2.00 PM To 4.00 PM
Saturday 01-06-2024	408	GE-UL-22 CORPORATE SOCIAL RESPONSIBILITY & SUSTAINABILITY Time:-2.00 PM To 4.00 PM
Monday 03-06-2024	403 SER	SC-SER-05 SERVICES ANALYTICS
Tuesday 04-06-2024	404 SER	SC-SER-06 E-SERVICES

SEMESTER - III

Time:-10.00 AM To 12.30 PM

Day & Date	Paper Code	Subject
Monday 27-05-2024	301	GC- 11 Strategic Management
Tuesday 28-05-2024	302	GC - 12 Decision Science
Wednesday 29-05-2024	304 SER	SC-SER-03 Services Marketing
Thursday 30-05-2024	305 SER	SC-SER-04 Consumer Behaviour in Services Management
Friday 31-05-2024	306	GE - UL - 13 International Business Economics Time:-10.00 AM To 12.00 PM
Saturday 01-06-2024	307	GE- UL - 14 International Business Environment Time:-10.00 AM To 12.00 PM
Monday 03-06-2024	308	GE- UL - 15 Project Management Time:-10.00 AM To 12.00 PM
Tuesday 04-06-2024	309	GE - UL - 16 Knowledge Management Time:-10.00 AM To 12.00 PM
Wednesday 05-06-2024	310	GE - UL - 17 Corporate Governance Time:-10.00 AM To 12.00 PM
Thursday 06-06-2024	311	GE -UL 18 Management of Non - profit organizations Time:-10.00 AM To 12.00 PM

Ganeshkhind, Pune - 411 007

Ref.No/XCT:241

Date:10/04/2024

Director

Board of Examinations and Evaluation